

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 20 January 2022 11:38 AM  
**To:** 'claim.autoworxhouse@gmail.com'  
**Cc:** Kenneth Kong (LKKAUTO); Admin A  
**Subject:** RE: LOD FOR SLK 130H\_ACCIDENT INVOLVING VEHICLES SJQ 9382E AND SLK 130H ON 12/10/2017  
**Attachments:** DV\_SLK 130H.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>  
**Sent:** Monday, 17 January 2022 3:46 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LOD FOR SLK 130H\_ACCIDENT INVOLVING VEHICLES SJQ 9382E AND SLK 130H ON 12/10/2017

Dear Hsiao Tong,

We shall accept the offer. Kindly forward the DV to us.

Thank you.

Best regards,

Admin team  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
[claims.autoworxhouse@gmail.com](mailto:claims.autoworxhouse@gmail.com)  
Tel: 64528211  
Fax: 64517423

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 14 January 2022 10:49 am  
**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD FOR SLK 130H\_ACCIDENT INVOLVING VEHICLES SJQ 9382E AND SLK 130H ON 12/10/2017

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of **\$11,300.00(all-in)** – max offer.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Tuesday, 11 January 2022 3:00 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD FOR SLK 130H\_ACCIDENT INVOLVING VEHICLES SJQ 9382E AND SLK 130H ON 12/10/2017

Dear Hsiao Tong,

Can we settle this matter at \$11,600.00 all in ?

Thank you.

Best regards,

Admin team  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
[claims.autoworxhouse@gmail.com](mailto:claims.autoworxhouse@gmail.com)  
Tel: 64528211  
Fax: 64517423

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 9 January 2022 11:00 am

**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)

**Cc:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD FOR SLK 130H\_ACCIDENT INVOLVING VEHICLES SJQ 9382E AND SLK 130H ON 12/10/2017

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$11,000.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Friday, 24 December 2021 1:37 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD FOR SLK 130H\_ACCIDENT INVOLVING VEHICLES SJQ 9382E AND SLK 130H ON 12/10/2017

Dear Hsiao Tong,

Due to the COVID-19, all our by-hand documents are currently suspended.  
However, we have prepared the documents in softcopy for your reference.  
Attached is the LOD for your settlement.  
Thank you.

Best regards,

Admin team  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 98634184  
Fax: 64517423

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 24 November 2021 8:56 am  
**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Without Prejudice

Hi,

For COR, recommended amount at **L/sum \$10,450.00**(before GST) with **07repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Saturday, 20 November 2021 3:29 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

## 2<sup>nd</sup> REMINDER

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Friday, 20 August 2021 5:23 pm  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Kenneth Kong (LKKAuto)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Dear Hsiao,

We request for the following items :

2 pcs of Front seat head rest charger ( photo 1340798, 1340799 )

For your finalization, can we counter proposed for settlement at \$12,650.00 ?

Thank you.

Best regards,

Admin Team  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 98634184  
Fax: 64517423

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 12 August 2021 3:54 pm  
**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Without Prejudice

Hi Dylan,

Please assist to expedite as it is 2017 case.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 10 August 2021 4:32 PM  
**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

#### REMINDER

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$10,200.00**(before GST) with **07repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 3 August 2021 9:47 AM  
**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$10,200.00**(before GST) with **07repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <W>  
**Sent:** Saturday, 17 July 2021 2:28 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo  
**Importance:** High

Dear Hsiao Tong,

Are we able to finalise this case?  
Thank you.

Best regards,

Admin Team  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 98634184  
Fax: 64517423

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Monday, 19 April 2021 10:26 am  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo  
**Importance:** High

Hi Hsiao Tong,

As spoken with you last week, this case is very much urgent. Is a 1017 case. Need to close it asap.

Thank you.

Best regards,

Dylan Chew  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
[claims.autoworxhouse@gmail.com](mailto:claims.autoworxhouse@gmail.com)  
Tel: 64528211  
Fax: 64517423

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Friday, 22 May 2020 10:32 am  
**To:** 'Kenneth Kong (LKKAuto)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo



Dear Kenneth,

Kindly help to finalise this case.  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 98634184  
Fax: 64517423

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Tuesday, 12 May 2020 12:01 pm  
**To:** 'Kenneth Kong (LKKAUTO)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Dear Kenneth,

Are we able to finalise this case?  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 98634184  
Fax: 64517423

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Monday, 27 April 2020 2:45 pm  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Kenneth Kong (LKKAUTO)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Dear Sirs / Madam,

Are we able to finalise this case?  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 98634184  
Fax: 64517423

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Friday, 17 January 2020 3:48 pm  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** FW: SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Dear Vic,

Are we able to finalise this case?  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

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**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) <[claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com)>  
**Sent:** Friday, 11 October 2019 3:49 pm  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** SLK130H TP AIG LKK - Supplementary estimate, marked estimate and additional repair photo

Dear Vic,

The above mentioned vehicle has not been finalised yet.  
I have attached the marked estimate, supplementary estimate and additional photos for your finalisation.  
Kindly send us the latest estimate and finalised amount (if you have any) for us to finalise this matter.  
Thank you!

Best regards,  
Ms. Ho  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

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**From:** admin <[admin@supreme.sg](mailto:admin@supreme.sg)>  
**Sent:** Wednesday, November 15, 2017 12:39 PM  
**To:** 'Kenneth Kong (LKKAUTO)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Cc:** 'Dylan Chew' <[autoworxhouse@hotmail.com](mailto:autoworxhouse@hotmail.com)>  
**Subject:** SLK130H TP AIG LKK - Supplementary estimate and additional repair photo

Hi Kenneth,

Attached our supplementary estimate and additional repair photo for your reference.  
Can we finalize the repair cost for this matter?

Thank you.

Best regards,  
Amanda Bee  
**Supreme Auto Service Pte Ltd**  
176 Sin Ming Drive  
# 02-01 Singapore 575721  
Tel : 6452 8211

Fax: 6451 7423

Email: [admin@supreme.sg](mailto:admin@supreme.sg)