

From: Denise Tay (LKKAuto) [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)  
Subject: Re: SGY1704G - DOA: 30/07/2021 (260671)  
Date: 13 Apr 2022 at 12:17:15 PM  
To: Nor Azian Binte Noordin [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)

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Dear Azian,

We have checked, our assignment team has no longer with us from the notes in our system workshop agrees to survey on 04-08-2021


Best Regards,  
**Denise Tay** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 12 Apr 2022, at 4:28 PM, Nor Azian Binte Noordin  
<[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)> wrote:

Dear Denise,

Please reply as soon as possible.

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice.  
Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**  
Executive, Claims Services (Motor)  
Direct line [+65 6594 2558](tel:+6565942558) | Direct fax [+65 6225 7402](tel:+6562257402) | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Monday, 11 April 2022 1:32 PM  
**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Subject:** Re: SGY1704G - DOA: 30/07/2021 (260671)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Azian,

Let me check with our surveyor and arrangement team.

Will get back to you.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:62563561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:62564315)

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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>

**Sent:** Monday, 11 April 2022 1:24 pm

**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>


**Subject:** SGY1704G - DOA: 30/07/2021 (260671)

Dear Denise,

The above survey assignment was assigned to you on 02/08/2021.

However, we observed that the PRI survey was conducted on 04/08/2021.

May we check if the delay was because the TP veh was not in the wksp?

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice.  
Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

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