

**RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021**

**Motor Claim - III <motorclaim@iii.com.sg>**

Mon 8/2/2021 3:17 PM

**To:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; **SUR** <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>;

**Admin A** <admin-a@lkkauto.com>

**Cc:** Dhanya B.Purushothaman <Dhanya@iii.com.sg>

 3 attachments (12 MB)

[Untitled].pdf; REAR.mp4; COCO - SLT8211H - DOA - 02.08.2021.pdf;

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLT8211H](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

**Sent:** Monday, 2 August 2021 2:50 pm

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

**Subject:** RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021

[Hi officer in charge,](#)

[We choose LKK.](#)

[Best regards](#)

[Coco Lu Ting](#)

Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 2 August 2021 2:18 pm  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021

**This email was sent from outside of your organisation**

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231 Fax: 6224 4174



**From:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Sent:** Monday, 2 August 2021 2:11 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** [EXTERNAL] - our veh SLT8211H, your veh SMH704G on 02/08/2021

Dear officer in charge,

Please advise us the liability for this case . we attached the related documents and video footage for your reference.

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>  
**Sent:** Monday, 2 August 2021 10:42 am  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** scan to email

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