

RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 8/2/2021 3:42 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: 'Dhanya B.Purushothaman' <Dhanya@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 2 August, 2021 3:17 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLT8211H](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Monday, 2 August 2021 2:50 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021

Hi officer in charge,

We choose LKK.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 2 August 2021 2:18 pm

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: [EXTERNAL] - our veh SLT8211H, your veh SMH704G (GRAB) on 02/08/2021

This email was sent from outside of your organisation

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Monday, 2 August 2021 2:11 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: [EXTERNAL] - our veh SLT8211H, your veh SMH704G on 02/08/2021

Dear officer in charge,

Please advise us the liability for this case . we attached the related documents and video footage for your reference.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Monday, 2 August 2021 10:42 am
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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