Hui Zhen (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sq>

Sent: Tuesday, 28 September 2021 1:52 PM

To: Hui Zhen (LKK Auto); SUR

Cc: LEE KATIE

Subject: RE: Pre-Repair Inspection for SLN 4981 B // Accident on 31/07/2021 @ 16:15HR at

along Junction of Stevens Road & Draycott Drive involving Vehicle Number SLN 4981 B

& SKA 9001 C

M12D16292108

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • <u>iosephinewong@uoi.com.sg</u>

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Tuesday, September 28, 2021 1:41 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Pre-Repair Inspection for SLN 4981 B // Accident on 31/07/2021 @ 16:15HR at along Junction of Stevens

Road & Draycott Drive involving Vehicle Number SLN 4981 B & SKA 9001 C

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly provide claim number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 2 August 2021 3:16 PM **To:** 'WONG JOSEPHINE'; SUR; assignments

Cc: 'LEE KATIE'

Subject: RE: Pre-Repair Inspection for SLN 4981 B // Accident on 31/07/2021 @ 16:15HR at along Junction of Stevens

Road & Draycott Drive involving Vehicle Number SLN 4981 B & SKA 9001 C

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 2 August, 2021 3:06 PM

To: SUR < <u>sur@lkkauto.com</u>>; 'assignments' < <u>assignments@lkkauto.com</u>> **Cc:** <u>zoomautowerks@gmail.com</u>; LEE KATIE < <u>katielee@uoi.com.sg</u>>

Subject: FW: Pre-Repair Inspection for SLN 4981 B // Accident on 31/07/2021 @ 16:15HR at along Junction of Stevens

Road & Draycott Drive involving Vehicle Number SLN 4981 B & SKA 9001 C

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

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Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Zoom Autowerks < zoomautowerks@gmail.com>

Sent: Monday, August 2, 2021 1:00 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: Re: Pre-Repair Inspection for SLN 4981 B // Accident on 31/07/2021 @ 16:15HR at along Junction of Stevens

Road & Draycott Drive involving Vehicle Number SLN 4981 B & SKA 9001 C

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Dear All,

Please arrange for LKK.

On Mon, Aug 2, 2021, 10:03 WONG JOSEPHINE < josephinewong@uoi.com.sg > wrote:

Without Prejudice

Dear Flin

We propose Autoprobe Consultants, if you do not agree, kindly choose from our lists of surveyors.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Zoom Autowerks < zoomautowerks@gmail.com>

Sent: Monday, August 2, 2021 12:02 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: Pre-Repair Inspection for SLN 4981 B // Accident on 31/07/2021 @ 16:15HR at along Junction of Stevens Road

& Draycott Drive involving Vehicle Number SLN 4981 B & SKA 9001 C

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Lim Shen Loong to notify you of a road traffic accident on 31/07

/2021

at about 16:15R along Junction of Stevens Road & Draycott Driveinvolving our client's vehicle registration number SLN 4981 B and vehicle registration number SKA 9001 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a prerepair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

39450 7920

%zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018