

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 28 January 2022 3:09 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: [Seek Mandate] - Request for 3rd Party Claim Survey SMR638L hit by YN3313H Our Ref: 21/21/21/VC05/024802 [External General]
Attachments: LKK Survey Report & Photos.pdf; TP LOD.pdf

Your ref: **21/21/21/VC05/024802**
Our ref : CC4/LPC21008128/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN3313H(LONPAC) AND SMR638L(TP) ON 27/07/2021

We refer to the above matter.

We have highlighted to your good office on 08/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"HONG SEH MOTORS PTE LTD"** at **\$11,732.71(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 20,732.00	\$ 10,772.71(\$10,067.95 + 7%GST)
2. Loss of Use (8days x \$150.00)	\$ 1,284.00	\$ 960.00(8days x \$120.00)
Total	\$ 22,016.00	<u>\$ 11,732.71</u>

Surveyor recommended 8days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 8 September 2021 5:46 PM

To: Lyra Ong <lyraong@hongseh.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Seven Foo <sevenfoo@hongseh.com.sg>; Norlinda Razali <norlinda@hongseh.com.sg>

Subject: RE: Request for 3rd Party Claim Survey SMR638L hit by YN3313H Our Ref: 21/21/21/VC05/024802 [External General]

Lonpac External - General

Without Prejudice

Dear Lyra

Please liaise with LKK.

Dear Jasper/LKK

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Lyra Ong <lyraong@hongseh.com.sg>

Sent: Wednesday, 8 September 2021 5:42 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; admin-d@lkkauto.com; assignments@lkkauto.com; Seven Foo <sevenfoo@hongseh.com.sg>; Norlinda Razali <norlinda@hongseh.com.sg>

Subject: RE: Request for 3rd Party Claim Survey SMR638L hit by YN3313H Our Ref: 21/21/21/VC05/024802 [External General]

Dear Li Li

My colleague, Ms. Seven, has spoken with your male colleague earlier.

We would like to request for Lonpac to reimburse the medical claims directly to the driver of SMR638L (Ben Ng).

Please note that the requested direct reimbursement is for **medical claims only**.

Please reimburse Hong Seh Motors for all other claims pertaining to this accident.

Do feel free to contact me if you have any questions. Thank you!

Best Regards,

Lyra Ong

Leasing Specialist, Car Leasing Department

E lyraong@hongseh.com.sg

M +65 9783 2525

Hong Seh Motors Pte Ltd | Automobil EV Sdn Bhd

10 Fourth Lok Yang Road, Singapore 629707

www.hongsehgroup.com



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From: ONG LI LI <llong@lonpac.com>

Sent: Sunday, 1 August, 2021 4:25 PM

To: Stephen Yeo <stephenyeo@hongseh.com.sg>; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request for 3rd Party Claim Survey SMR638L hit by YN3313H Our Ref: 21/21/21/VC05/024802 [External General]

Lonpac External - General

Without Prejudice

Dear Stephen

Please email to mt_claim@lonpac.com for all motor claims related matters.

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Stephen Yeo [<mailto:stephenyeo@hongseh.com.sg>]
Sent: Friday, 30 July 2021 5:13 pm
To: Customer SG <customer_sg@lonpac.com>
Subject: Request for 3rd Party Claim Survey SMR638L hit by YN3313H

Dear Sir / Mdm

We are requesting for 3rd Party Claim survey on SMR638L, vehicle is in our Workshop, 10 Fourth Lok Yang Road 629707.
We are opened Mon-Fri, 8.30am-5.30pm.

Please help arrange and advise.

Regards
Stephen Yeo
Mobile: +65 9720 0673