

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.09.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SFH 1111T / SMH 9218J ON 31.07.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SFH 1111T**, which was involved in the captioned accident with your insured vehicle no: **SMH 9218J**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 19,795.00
2) Loss of Rental	\$ 1,500.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 21,297.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 31/07/2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SFH 1111T and

SMH 9218J

ALONG Farrer Road

ON 31/07/2021

I/We, Tee Wah Hon

of (NRIC No./ROC No.) S2015655D

of 10 Swiss Club Lane S(288188)

owner of vehicle no. SFH 1111T in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SFH 1111T at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Tee Wah Hon

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00021952100 Claim No : SNM21D204238/C02/SMH9218J/TOHHS

Claimant : TEE WAH HON @ TAY HUAH KIONG

Amount : S\$20,797.00
DOLLARS TWENTY THOUSAND SEVEN HUNDRED AND NINETY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SFH 1111T
Insured Vehicle No. : SMH 9218J

Date of Loss : 31/07/2021
Place of Accident : FARRER RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WANG YAO PING
Driver Name : SHEN JIAN HUA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

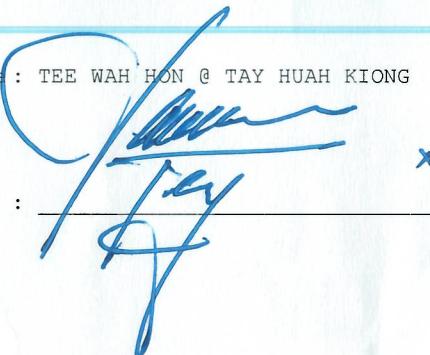
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	19,795.00
(3) Loss of Use/Rental/ Earning	S\$	1,000.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	20,797.00
	=====	

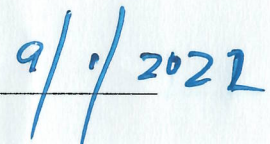
Claimant Name : TEE WAH HON @ TAY HUAH KIONG

NRIC No : SXXXX655D

Signature :



Date :



TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22511

Date : 23.09.2021

Vehicle No : SFH 1111T

Make/Model : BMW 216D GRAN TOURER

Chassis/Eng# :

Accident Date : 31.07.2021

Claim No :

Reference : 0821 -22511

Policy No :

	Amount
To proceed on lump sum repair	S\$ 18500.00

E. & O. E.

Total : S\$ 18500.00

GST @ 7% : S\$ 1295.00

Amount Due : **S\$ 19795.00**



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TEE WAH HON

Invoice : DCR-2021-08-14

Date : 10.08.2021

Agreement No : 21855

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3489G</u> (0821-22511)	\$ 1,500.00
Rental Period from <u>31.07.2021</u> to <u>10.08.2021</u> .	

E. & O. E.

Total \$ 1,500.00

ASHLEY

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS


No. 21855

Name Tee Wah Hon @ Tay Huah Kiong			REG. No. SMM 3489G		MAKE MODEL:										
ADDRESS 10 SWISS CLUB Lane					DIESEL		PETROL		E	1/4	1/2	3/4	F		
Singapore 288188			KM IN		DATE & TIME IN 10/08/2021 @ 12PM										
			KM OUT		DATE & TIME OUT 31/07/2021 @ 12:45PM										
			KM DRIVEN		TIME USED										
NAMED DRIVER Yee Hai Ling															
DRIVING LICENCE NO S1116850G	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS										
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	10 DAYS		@SS 150.00		\$1500.00								
ADD NAMED DRIVER			WEEKS		@SS										
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS										
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL										
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. This vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			TOTAL RENTAL		\$1500.00										
			DELIVERY FEE												
			COLLECTION FEE												
			PER DAY \$		PER WEEK \$		PER MONTH \$								
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 2000.00 *Section II - Used in S'pore Only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience. COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 6000.00 *Section II - Used in S'pore Only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)												
			PER DAY \$		PER WEEK \$		PER MONTH \$								
			PREPAYMENT		TOTAL CHARGE										
			CHECK		DEPOSIT										
CASH															
RECEIPT NO.		NETT CHARGE													
AMOUNT DUE / REFUND															

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 
DYNAMIC CAR RENTAL

X  31/7/2021 12:30PM
RENTER'S/DRIVER'S SIGNATURE


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMH9218J

Date of
Accident

31/07/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **15/02/2021 - 14/02/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **31/07/2021 11:07**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST
Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 29 September 2021 11:15 AM
To: XIAYARN1707@GMAIL.COM
Subject: ACCIDENT INVOLVING SFH 1111T AND SMH 9218J ON THE 31/07/2021

Our Ref: CC6/CTI21008126/Uba3

29 SEPTEMBER 2021

Vehicle Registered Owner : WANG YAO PING
Driver : SHEN JIAN HUA

Dear Sir/Madam,

ACCIDENT INVOLVING SFH 1111T AND SMH 9218J ON THE 31/07/2021.

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SFH 1111T against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 12 December 2021 11:52 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: SNM21D204238/C02/SMH9218J/TOHHS /Direct Settlement - Accident Involving SMH9218J AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI21008126/Uba3

CTI REF - SNM21D204238/C02/SMH9218J/TOHHS

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim up to \$20,797.00.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, November 30, 2021 9:35 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D204238/C02/SMH9218J/TOHHS / FW: Direct Settlement - Accident Involving SMH9218J AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

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Hi Alfred,

We refer to the email dated 25/10/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 25 October 2021 10:07 PM

To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D204238/C02/SMH9218J/TOHHS / FW: Direct Settlement - Accident Involving SMH9218J AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

Your ref : **SNM21D204238/C02/SMH9218J/TOHHS**

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD** " at **\$20,797.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 43,563.67	\$ 19,795.00
2. Loss of Rental (10days x \$150)	\$ 1,500.00	\$ 1,000.00 (10days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 45,065.67	\$ 20,797.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 24 August 2021 3:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204238/C02/SMH9218J/TOHHS / FW: Direct Settlement - Accident Involving SMH9218J AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

LKK REF - CC6/CTI21008126/Uba3

CTI REF - SNM21D204238/C02/SMH9218J/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith SAS report of SMH9218J for your attention and necessary action.

Please let us have the Preliminary Advice.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 24, 2021 10:01 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204238/C02/SMH9218J/TOHHS / FW: Direct Settlement - Accident Involving SMH9218J (OI : CTI - TBA) AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 6 August, 2021 9:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204238/C02/SMH9218J/TOHHS / FW: Direct Settlement - Accident Involving SMH9218J (OI : CTI - TBA) AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D204238/C02/SMH9218J/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 5 August 2021 3:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH9218J (OI : CTI - TBA) AND SFH1111T (TP : LKK REF - CC6/CTI21008126/Uba3) on 31/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFH 1111T at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)