



LETTER OF DEMAND

Your Ref: CC3/AG 200812/CS3
 Our Ref: SMR 8rb3
 To: AG

Dear Sirs,

ACCIDENT INVOLVING SMR 8rb3 & FK 3112 ON 01/08/2022

We are claiming on behalf of our client Tan Kian Son Jeremy
 owner of vehicle number SMR 8rb3 involved in accident on 01/08/2022
 with vehicle FK 3112 along/at Sing mo tio Dec 10

Description of claims:

Cost of Repairs	\$ <u>7817.72</u>	(incl 7% GST)
Loss of Use/ Rental	\$ <u>80</u> x <u>7</u> Days = \$ <u>560</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>8379.72</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 8379.72
 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the
 date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 26/08/2022

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)

I, Tan Lian Siao Jeremy (the third party claimant") of Blk 312 Tampines St 33 #02-178 (address), owner of SMR82636 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMR82636 that was damaged pursuant to the accident which occurred on 1.8.2021 (date) along Ang Mo Kio Ave 10 (location) involving vehicle no/s PK3112 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of 08 (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **VOLKSWAGEN GROUP SINGAPORE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,817.72** (Repair Cost), **S\$420.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMR 8263G** that was damaged pursuant to the accident which occurred on **01/08/2021** (date) along **ANG MO KIO AVE 10** (location) involving vehicle no/s **FK 311Z**. This is pursuant to the inspection conducted on **02/08/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAN KIAN SOON JEREMY** (“the third party claimant”) of vehicle no. **SMR 8263G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMR 8263G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 10 (month) 2021 (year)



Mrb

Signed by appointed surveyor



Signed by “the workshop” (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TAN
KIAN SOON, JEREMY
(CHEN JIANSHUN)
BLK 316 TAMPINES ST 33
#06-178
SINGAPORE 520316

Document no. 12033117220
Document date 25-08-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021029676/ 1
Job order date 06-08-2021
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SMR8263G	BQ13HZC0	23-01-2020	WVWZZZAUZLW008049	Golf Comfortline 1.4 I TSI 92kW DSG	15,931

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING NETT				#1	480.00	513.60
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR NETT				#1	280.00	299.60
5G6807417BQGRU	Cover For Bumper Primed	1	pcs.	1,303.20	#1	1,303.20	1,394.42
5G6807393	Guide Piece (LHR bumper bracket)	1	pcs.	40.52	#1	40.52	43.36
5G0945105C	Reflector A/O 11/8/2021	1	pcs.	75.05	#1	75.05	80.30
5G0919491D	Sensor Bracket	1	pcs.	12.71	#1	12.71	13.60
5G0919492D	Sensor Bracket	1	pcs.	13.20	#1	13.20	14.12
5G0919491E	Sensor Bracket	1	pcs.	12.71	#1	12.71	13.60
5G0919491D	Sensor Bracket	1	pcs.	12.71	#1	12.71	13.60
5Q0919275B GRU	Sensor Primed	1	pcs.	178.20	#1	178.20	190.67
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.18	#1	65.18	69.74
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	81.16	#1	81.16	86.84
5G0945095Q	Led Tail Light A/O 11/8/2021	1	pcs.	591.48	#1	591.48	632.88
5G0853687 2ZZ	Inscription Bright Chrome (Golf)	1	pcs.	80.16	#1	80.16	85.77
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	AIG DIRECT SETTLEMENT DOA: 7.8.2021 TP: FK311Z SURVEYOR LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,546.28	7%	511.44	7,306.28	7,817.72
Total	760.00	6,546.28		511.44	7,306.28	7,817.72

Customer



VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033117220
Document date	25-08-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2021029676/ 1
Job order date	06-08-2021
Service Advisor	PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TAN
KIAN SOON, JEREMY
(CHEN JIANSHUN)
BLK 316 TAMPINES ST 33
#06-178
SINGAPORE 520316

License plate	Model code	First registration	VIN	Model	Mileage
SMR8263G	BQ13HZC0	23-01-2020	WVWZZZAUZLW008049	Golf Comfortline 1.4 I TSI 92kW DSG	15,931

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

FK311Z

Date of Accident

02/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte...**

Period of Insurance **10/01/2021 - 09/01/2022**

Requested By **Pearlyn Cheong (Volkswagen ...**

Requested Date **02/08/2021 10:03**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 6 August 2021 2:32 PM
To: hairomandre@gmail.com
Subject: ACCIDENT INVOLVING FK 311Z AND SMR 8263G ON 01/08/2021

Our Ref: CC3/AIG21008122/R1es3

06 AUG 2021

MD HAIROMAN BIN MD SUM

Dear Sir/Madam,

ACCIDENT INVOLVING FK 311Z AND SMR 8263G ON 01/08/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Received Message

This mail is associated with :

***SMR8263G (6589432272SG)**
[FK311Z]

TP

TAN KIAN SOON JEREMY

Aug 1 2021 5:00PM

[MD HAIROMAN BIN MD SUM]

Volkswagen Group Singapore Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on 12/10/2021 15:57 PM.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$8239.72) - SMR8263G - Claim Handler: Ler, Bernard-JQ**

Approved:8239.72:subject to all docs in place.