

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 3 August 2021 10:42 am
To: 'Melody Teoh'; SUR
Subject: RE: Request PRS for accident involving SKR8234P and FBQ5487H on 26 July 2021 // EQ REF: DM21HO01109/MT
Attachments: FBQ5487H IA.pdf

Dear Melody,

Enclosed herewith preliminary advice of FBQ 5487H.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 2 August 2021 11:31 am
To: 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Request PRS for accident involving SKR8234P and FBQ5487H on 26 July 2021 // EQ REF: DM21HO01109/MT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Monday, 2 August, 2021 11:20 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: Request PRS for accident involving SKR8234P and FBQ5487H on 26 July 2021 // EQ REF: DM21HO01109/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below. Our insured has yet to report the accident.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Melody Teoh

Sent: Monday, August 2, 2021 11:14 AM

To: 'erofia@singnet.com.sg' <erofia@singnet.com.sg>

Subject: RE: Request pre-repair inspection for accident involving SKR8234P and FBQ5487H on 26 July 2021 // EQ REF: DM21HO01109/MT

WITHOUT PREJUDICE

Dear Lee Lee,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **02.08.2021** at **Erofia Motor Trading Pte Ltd**.

****ALL LOD PLEASE EMAIL TO EQIPRS@eqinsurance.com.sg**

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]

Sent: Monday, August 2, 2021 11:10 AM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: RE: Request pre-repair inspection for accident involving SKR8234P and FBQ5487H on 26 July 2021 // EQ REF: DM21HO01109/MT

Without Prejudice

Dear Sir

Kindly arrange LKK Auto Consultants

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

From: Melody Teoh [<mailto:melody.teoh@eqinsurance.com.sg>]

Sent: 02 August, 2021 11:06 AM

To: erofia@singnet.com.sg

Subject: RE: Request pre-repair inspection for accident involving SKR8234P and FBQ5487H on 26 July 2021 // EQ REF: DM21HO01109/MT

WITHOUT PREJUDICE

Dear Lee Lee,

We refer to your email dated on 31 July 2021.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service	10) Formteam Adjusters Pte Ltd

Tel : 9668 4818/9009 9001

Tel: 6509 1788

Fax: 6458 7432

Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the vehicle is returned to the owner.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to serve you.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video call.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]

Sent: Saturday, July 31, 2021 16:24 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Request pre-repair inspection for accident involving SKR8234P and FBQ5487H on 26 July 2021

Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBQ5487H

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740
Fax: 67528669