

Re: OD CLAIMS FOR SLE 6941 B

Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Tue 8/3/2021 9:25 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SLE 6941B, (Excess \$200).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Monday, August 2, 2021 4:07 PM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: OD CLAIMS FOR SLE 6941 B

Dear Kee Siang,

Please be informed that we are pending for insurance approval.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, August 2, 2021 4:01 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLE 6941 B

Dear All,

Kindly advice claim approval for above mention case.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 29 July 2021 9:28 AM

To: 'Summer (LKK Auto)'; 'SUR'; 'assignments'

Cc: 'Claims'

Subject: RE: OD CLAIMS FOR SLE 6941 B

Dear All,

This vehicle was surveyed by Adrian yesterday. Kindly assist on approval urgently.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 26 July 2021 4:20 PM
To: 'Summer (LKK Auto)'; 'SUR'; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLE 6941 B

Dear Summer ,

Attached estimate for you kind reference.

Thank you
Best Regards,
Zoey Kum
Claims

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 23 July 2021 3:09 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLE 6941 B

Dear George,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 23 July, 2021 3:05 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SLE 6941 B

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report and insurance certificate for your reference.

Aside to Summer,

Please arrange survey on 28 of July @2pm, owner waiting.

Address : 55 Ubi road 1

Thank you

**Best regards,
George Wong
Claims advisor**

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

e. Claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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