

RE: SNM21D204293/C02/SGR158B/LEEPG / FW: Direct Settlement - Accident Involving SGR 158B (OI : CTI - TBA) and SLU 3970C (TP : LKK REF - CC6/CTI21008105/Abs3) on 24/07/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Fri 8/6/2021 3:12 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

 1 attachments (726 KB)

bill (72).pdf;

Hi all

Attached oi gia

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok

Sent: Wednesday, 4 August 2021 11:04 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204293/C02/SGR158B/LEEPG / FW: Direct Settlement - Accident Involving SGR 158B (OI : CTI - TBA) and SLU 3970C (TP : LKK REF - CC6/CTI21008105/Abs3) on 24/07/2021

Hi Su Li

Our insured has not reported the accident.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 3 August 2021 6:58 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204293/C02/SGR158B/LEEPG / FW: Direct Settlement - Accident Involving SGR 158B (OI : CTI - TBA) and SLU 3970C (TP : LKK REF - CC6/CTI21008105/Abs3) on 24/07/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D204293/C02/SGR158B/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 3 August 2021 4:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGR 158B (OI : CTI - TBA) and SLU 3970C (TP : LKK REF - CC6/CTI21008105/Abs3) on 24/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLU 3970C at M/s XIN HUA WORKSHOP PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd