

Progressive Car Care Pte Ltd (Co. Reg. No. 201006949C) Blk 3022A Ubi Road 1 #01-45/ 46 S408716 T: +65 6741 5336 | F: +65 6741 7208 E: claims@procarcare.com.sg W: www. procarcare.com.sg

Our Ref: TP 0721-6447

11.12.2021

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street #04/#05 IOB Building Singapore 049711

Attn: Motor Claims Department

Dear Sir,

#### ACCIDENT INVOLVING VEHICLE: SLB 7565 M & GBJ 970 Z ON 25.07.2021

We are the authorized repair workshop for the owner of motor vehicle no: SLB 7565 M which was involved in the above captioned accident with your insured vehicle: GBJ 970 Z. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$ 11,792.08
02)	LTA search fee	\$ 7.45
02)	Reimbursement - Loss of Rental (10days x \$100/day)	\$ 1,000.00
		\$ 12,799.53

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 7905 / LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Yours faithfully

Lily Lim

For Progressive Car Care Pte Ltd

Email: claims@procarcare.com.sg



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Date :	11/12/2021
Our Ref :	TP 0721-6447
	tai Hong. Nric No 58127187I.
Residing at	WAST COAST RD OWNER OF #02-11 (466488), hereby authorize PROGRESSIVE CAR CARE PTE LTD at
Vehicle No.	PTS65M hereby authorize PROGRESSIVE CAR CARE PTE LTD at
Blk 3022A Ubi Ro	oad 1 #01-45/46 Singapore 408716 to resolve the above matter.
In respect of this	authorization, I / We confirmed to accept whatsoever settled or agreed by them

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

>5774. Along/at Inf 65 Blife PKAVe will be full and

and also agreed that all Payments include Loss of Use to make in favour of

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER



#### INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

### **EXPRESS SETTLEMENT**

### <u>DISCHARGE VOUCHER</u> III-Direct Settlement (PODS)

India Ref: MFL2021D0003347 Claimant Ref: SLB7565M

We/l, Progressive Car Care Pte Ltd ("the workshop") he		
with the appointed Surveyor of India International Insurance Pte Ltd	Global Sum)	nsultants Pte Ltd(name
of Surveyor) with respect to the amount claimed for S\$ 12,700.00	· <del>(repair see</del>	(loos of
on 25/07/2021 (date) at 65 Elite Park Ave		
on 25/07/2021 (date) at 65 Elite Park Ave vehicle). This is pursuant to the inspection conducted on 29/07/2021 (date)		ng vehicle no. GBJ970Z(insured
venicle). This is pursuant to the inspection conducted on 29/07/2021 (date	e) at the workshop	•
We/l confirm that we/l are/am authorized by the owner	LIM KAI HONG	("the third party
claimant") of vehicle no. SLB7565M to make the claim as set out in the	above paragraph ar	nd we/I have full authority to settle
the matter on his/her behalf in a manner that we/l deem fit. We/l enc	ose herein the lett	er of authority given by "the third
party claimant".		
We/I further confirm that we/I will indemnify India International Insurance	e Pte Ltd for all da	amages, loss and/or expense that
they will or have already incurred in the event that "the third party of		
further claim against the former for any loss and expenses suffered p		repairs and/or rental and/or loss
of use pursuant to the damage to <u>SLB7565M</u> (vehicle no.) as a result	of the accident.	
We/l confirm that the agreement reached above is in full and final s		
pursuant to the accident and that further this settlement is reached on basis.	a without prejudice	and without admission of liability
udsis.		
This agreement is subject to the application of Singapore law and the S	inganoro Courte ha	avo avolucivo juriodiction over any
dispute arising out of the same.	ingapore Courts na	ave exclusive jurisdiction over any
dispute ansing out of the same.		
We/I authorize you to pay the total amount of S\$ 12,700.00 to	gressive Car	Care Pte Ltd
		·
Dated this AST day of June 2022		
A 1		
CLAIMANT:	WITNESS:	((LKK))
Signature	Signature:	XAC
Signature: Signed by "the workshop" (with chop)	Signature.	Signed by appointed Surveyor
PROGRESSIVE CAR CARE PTE LTD	Name:	LKK Auto Consultants Pte Ltd
NRIC: BIK 3022A UDI KOSO TI	NRIC:	199607198R
Singapore 408716  Singapore 408716  Tel: 6741 5336 Fax: 6741 7208  Tel: 6741 5336 Fax: 6741 7208	Address:	51 Ubi Avenue 1
Tel: 6741 5330 Tax. Tax. Email: claims@procarcare.com.sg		#01-25 Paya Ubi Ind. Park S(408933)
Nationality:	Nationality:	
Occupation:	Occupation:	

## **Progressive Car Care Pte Ltd**

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg GST:201006949C RCB NO:201006949C

M/S:

LIM KAI HONG

412 UPPER EAST COAST ROAD #02-11

**SINGAPORE 466488** 

Claim No:

EST1507138

Ref No:

PS1505521

Date:

11 Dec 2021

Policy No: Veh Reg No: P10539780R00

**SLB7565M** 

ATTN: INDIA INTERNATIONAL INSURANCE PL

Make/Model:

**NISSAN NOTE 1.2 DIG-S** 

CVT 2WD

Your Ref No:

TP 0721-6447

Claim Type:

TP Veh Reg No:

Third Party

Accident Date:

25/07/2021

Chassis No:

JN1TBAE12Z0982393

Engine No: Reg. Date:

HR12172788B 21/04/2016

GBJ 970 Z

# Final Repair Bill SLB7565M

	Description	U/Price Quantity Cost	Amount
	Spare Parts	<u>S</u>	<u>S\$</u>
1	COST OF REPAIR	11,020.64 1 UNIT 11,020.64	
			11,020.64
	***************************************	Total	S\$ 11,020.64
		Add GST @ 7%	771.44
		Total Amount payable	S\$ 11,792.08

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND SEVEN HUNDRED NINETY TWO AND CENTS EIGHT ONLY

For Progressive Car Care Pte Ltd

E CARE PTE LTD

8 408716 Fax: 6741 7208 AUTHORISED SIGNATURE



## **EXPRESS RENTAL**

## OFFICIAL RECEIPT

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

No: 5997

Date: 10/8/2021

	4	- 2			Date:
Received from	Lim k	iai Ho	ng.		
the sum of Dollars	0	ne Tho	Jusand	only	
- U				<u> </u>	
being payment of	RA	7905	SMR5	5769J	
	7_				EXPRESS RENTAL

All receipts subject to the clearance of cheque.

Authorised Signature



### **EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

RENTAL AGREEMENT NO: 7905

	N. aa
HIRER'S PARTICULAR	GUARANTOR / ADD. DRIVER
Name : Lim Kai Hong	Name: Low Marguerite Carla!
Address :	Address: 412 upper east coast
Address	road #102-11 Straggore 466488
	1000 -1102 11 SINGADIR 100100
Nric No :	Nric No :
Tel (R) :	Tel (R) :
H/P : 9108 8012	H/P : 96325801
Off :	Off :
Licence Expiry : Class :	Expiry : Class :
Driving Experience : Age :	Driving Experience : Age :
Co.Name/	Co.Name/
Address :	Address :
	Occurations
Occupation:	Occupation:
Make: Hyundar Avante	Vehicle No: SMR5769 J.
RENTAL CHARGES S\$	METHODS OF PAYMENT
Hours @\$ per hour	
O Days @\$ OO per day	Cash Cheque
Weeks @\$ per week	No.
Monthly @\$ per month	Bill Co:
SUB-TOTAL	Credit Card No:
Deposit	Exp. Date
TOTAL CHARGE (CCC)	Type:
INSURANCE	EXCESS CLAUSE
Hirer is responsible for the first S\$ 3000 2	excess for collision / damage / fire & theft for the first party
(I.e.EXPRESS RENTAL'S) vehicle and also first S\$	excess for collision / damage / fire & theft to third
party's vehicle for each and every accident / damage.	
CHECK OUT	CHECK IN
Date Out 30(7) 702) Time Out 1618	Date In / 0 8 2021 Time In / 010
	Company of the Compan

### HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.

Hire's Signature

**EXPRESS RENTAL** 

### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

26 Jul 2021 / 15:23:44

Receipt Date/Time: 26 Jul 2021 / 15:23:44

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-210726-002686

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ970Z As at 25 Jul 2021/13:00:00 Insurance Co: INDIA INT'L INS PTE LTD 1 Insurance Enquiry - GBJ970Z				
Enquiry Fee 20210726152247665993		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	558860XXXXXX6010	eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7,45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### **Claim Audit**

	AUDIT	TRAIL		
No.	On	Audit	Remarks	Ву
1	2021	Clm Veh Model Changed	(203091) NISSAN NOTE 1.2 (A).	[R] Ng Pei Wen
2	28 Jul 2021 11:39	Clm Created	Reg No: SLB7565M. Acct Date: 2021/07/25. Claim Type: TP. Insurer: India International Insurance Pte L td (HQ). Workshop: Progressive Car Care Pte Ltd (HQ)	[R] Ng Pei Wen
3	28 Jul 2021 12:30	Clm Submitted	19211.50.	[R] Ng Pei Wen
4	29 Jul 2021 10:06	Adj Co Assigned	AutoProbe Consultants (HQ):	[I] Krishnan Bhuvaneswari
5	2021 10:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/10	[I] Krishnan Bhuvaneswari
6	29 Jul 2021 10:06	Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	2021	Assignment 1st Accessed		[A] Winson Ong
8	29 Jul 2021 10:19	Adj Mandate Request	Cur.Req:0.00:OI head to a stationary vehicle. Front to front collision. Liability 100%. Kindly let us have y our instruction for settlement.	[A] Winson Ong
9	2021 10:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/10. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
10	29 Jul 2021 10:40	Mandate Set	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
11		-	Please cancel survey assignment. Sorry for any inconvenienced caused	[I] Gabriel Wee
12	2021	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Gabriel Wee
13	29 Jul 2021 13:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
14	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/10	[I] Gabriel Wee
15	29 Jul 2021 13:37	Mandate	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
16	2021	Assignment 1st Accessed		[A] LEE SU THING
17	29 Jul 2021 18:42	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
18		Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
19	29 Jul 2021 18:45	Clm Dtl Modified	Insured Name: NA -> PAN PACIFIC VAN & TRUCK LEASIN. Insured ID: NA -> 201511635R.	[A] HOW MEI KWAN
20	10:53	Mandate Request	Cur.Req:0.00:PODS Liability:100%(B22) Insured driver collided onto 3rd party parked vehicle.	[A] CHEW HSIAO TONG
21	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/10. Mandate Remarks: liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
22	30 Jul 2021 11:08	Mandate	Approved:0.00:liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
23	2021	Clm Supp Created (S:1025395)		[R] Wendy Soo Yok Chu
24		Clm Submitted (S:1025395)	507.40.	[R] Wendy Soo Yok Chu
25	2021	Adj Co Assigned (S:1025395)	LKK Auto Consultants Pte Ltd (HQ):	[R] Merimen Administrator
26	27 Aug 2021			[A] HOW MEI KWAN

	AUDIT	TRAIL		
	On		Remarks	Ву
27	27 Dec 2021 21:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
28		Adj Mandate Request	Cur.Req:12799.53:PODS Liability: 100% *Quantum: (a)CORw/GST: $\$11,792.08 + (b)LOR(10days \times \$100.00)$ : $\$1,000.00 + (c)Search fee$ : $\$7.45 = Total$ : $\$12,799.53 *Vehicle Model$ : Nissan Note 1198cc *8 re commendation repair days + 1Sunday + 1PRS = 10days *	[A] CHEW HSIAO TONG
29	2022	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/08/10. Mandate Remarks: No lumpsum repair? COR to \$7,458.54 and 7 days repair. We have not allowed for items 10, 27 (RH headlamp), 35-40, 46 and 47 because there were no substantiating photos for the damage parts.	[I] Gabriel Wee
30	24 Jan 2022 15:52	Mandate	Maintained:No lumpsum repair? COR to \$7,458.54 and 7 days repair. We have not allowed for items 10, 27 (RH headlamp), 35-40, 46 and 47 because there were no substantiating photos for the damage parts.	[I] Gabriel Wee
31		Adj Mandate Request	Cur.Req:12799.53:Hi, Pls refer to my email dated 10/06/2022.	[A] CHEW HSIAO TONG
32	10 Jun 2022 16:43	Mandate	Approved:12799.53.	[I] Sherini Pillai
	Dat	e From	Date To Audit Type None	Go

# ACTIVITY

No record

Merimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2712331	28 Jul 2021 11:39:31	OD/TP Case (Repairer)	Motor	Progressive Automotive Pte Ltd	Progressive Car Care Pte Ltd (HQ)	SLB7565M		xx.xx		
2712610	29 Jul 2021 10:06:51	TP Case (Insurer)	Motor	Progressive Automotive Pte Ltd	India International Insurance Pte Ltd (HQ)	SLB7565M		xx.xx		
2752381	27 Dec 2021 21:43:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB7565M	GBJ970Z	11.00		