Asher Sng (LKKAuto)

From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Thursday, 5 August 2021 5:31 PM

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: ACCIDENT INVOLVING SMF 8572 C & SMY 3791 U ON 27 JULY 2021 - CALL FOR

DIRECT SETTLEMENT

Attachments: SMF8572C_estimate_finalisation.pdf; SMF8572C_invoice.pdf; SMF8572C_report.pdf;

SMF8572C_rental_invoice.pdf; SMY3791U_ins_search.pdf

Follow Up Flag: Flag for follow up Flag Status: Completed

Your Ref:

Our Ref: SMF 8572 C

05 August 2021

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00

Springleaf Tower Singapore 079909

LKK Auto Consultants Pte Ltd Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 Singapore 408933

Attn: Claims Department

Dear Sir/Mdm,

PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury

Claims)

ACCIDENT INVOLVING SMF 8572 C & SMY 3791 U ON 27 JULY 2021 - CALL FOR DIRECT SETTLEMENT

Kindly find attached the finalized report for SMF 8572 C, as proposed by our Single Joint Expert. We are pleased to inform that we are agreeable to the amount proposed.

As such, we are writing to your kind office to call for a direct settlement, in relation to the accident involving SMF 8572 C & SMY 3791 U on 27 July 2021. We will like to know if your company is prepared to settle for the amount as stated below:

Cost of Repair (amount as proposed by SJE) : \$5,300.00 Cost of Rental : \$600.00 LTA Search : \$7.45

Total: : \$ 5,907.45

We seek your kindest assistance in letting us know whether your kind office is agreeable to the above within the next 7 days and we look forward to you forwarding us the DV (without prejudice to any personal injury claims), if required, so that we can expedite on its return for an amicable settlement to the matter.

LETTER OF UNDERTAKING & AUTHORISATION

WITHOUT PREJUDICE TO: ANY PERSONAL INJURY

CLAIMS

Asia Motorsports Solution Pte Ltd 37A Everitt Road

Singapore 428586

To:

₽.	
In the matter of an accident involving vehi	cles SMF8572C & SMY3191U on
27 July 2021	
	the owner of vehicle registration no. SMF 8572C airs to my abovementioned vehicle.
negotiate and settle any claims relating to t	ed to handle the repairs of my vehicle and/or to the above accident which I/we may have against the truct lawyers on my/our behalf to facilitate the third
You are hereby authorized as my attorney vouchers/discharge agreement regarding m	to execute and/or sign any documents/discharge ny/our claim for my convenience.
In the event that I/we am/are required to at connection with my/our claim, I/we shall re	tend at my/our solicitors' office or to attend court in ender full co-operation.
insurer for the damages caused to my vehic	ful claim against the negligent party and/or my own cle, I agree to pay all repair cost, survey fee and any odge an own damage claim (only for comprehensive
accident without first giving you 7 days no to pay to you immediately your administrar managing my claim herein. For the purpos shall not include any work done or sum exevent that repair work/s has commenced be	otiate or settle any claim in respect of the above stice in writing and upon so doing, I further undertake tive charges for work done and time expended in e of clarification, the aforesaid administrative charges pended towards repairs to my said vehicle and in the efore the giving of the above notice, I hereby undertake epairs as shall be recommended by a licensed surveyor.
Dated the 28 day	y of July 2021
X &	MIL
Owner (signature)	Witness (signature)
LIEW WEI YAO DARREN Owner (name)	Witness (name)
S7802219A NRIC No.	S1169633C NRIC No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00086442100 Claim No : SNM21D204174/C02/SMY3791U/TAYHP

WITHOUT PREJUDICE Claimant : LIEW WEI YAO, DARREN

TO: ANY PERSONAL INJURY CLAIMS

Amount : \$\$5,807.45

DOLLARS FIVE THOUSAND EIGHT HUNDRED SEVEN AND CENTS FORTY

FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMF 8572C Insured Vehicle No. : SMY 3791U

Date of Loss

: 27/07/2021

Place of Accident : TPE TOWARDS SLE(CTE) BEFORE PUNGGOL EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: NUR INDRA BIN YAHAYA

Driver Name : NUR INDRA BIN YAHAYA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

	TOTAL	5	S\$ 	5,807.45
3000				
171	Cost including Disbursement		SS	
(6)	Survey Fees/Towing Fee	5	SS	
(5)	Medical Reports/Expenses	5	5\$	
	Investigation Results/Search Fees	5	\$\$	7.45
(4)	GIA/Police Reports/			
(3)	Loss of Use /Rental /Earning	5	5\$	500.00
(2)	Cost of Repair/Excess	5	\$\$	5,300.00
(1)	General Damages	5	5\$	

Claimant Name: LIEW WEI YAO, DARREN NRIC No : SXXXX219A

: 9/3/2022 Signature



ASIA MOTORSPORTS SOLUTION PTE LTD

Specialise in sales of new & reconditioned blkes

Co. Reg. No: 200507766N

CHINA TAIPING INSURANCE (S) PTE LTD

INVOICE NO: 2017/C332

DATE: 05/08/2021

VEHICLE NO: SMF 8572 C

MAKE

: HONDA

ENGINE NO: L15B5670641

MODEL

: HRV 1.5 DX CVT

CHASSIS NO: JHMRU1810JX200636

DESCRIPTION

AMOUNT

Total lump sum repair including supply of parts and labour

Adjusted total lump sum repair costs

\$\$5,300.00

Total amount payable

S\$5,300.00

Asia Motorsports Solution Pte Ltd

		lax l	nvoice						
			Tax Invoice No: 12547			Dated: August 3, 2021			
Del			Delivery Note:		Terms of Payment: Due upon receipt				
Dream Carz Learing			Supplier's Ref:	Oth	Other Reference:				
Dream Carz Leasing Pte Ltd 8 Kaki Bukit Avenue 4, #04-20 Premier Singapore - 415875 Mobile no: 97103383		Buyer Order (PO 3165) No:	PO	Dated	i:			
Custor	dreamcarzleasing@gmail.com ner Details: Wei Yao Darren, ore -								
S.No P	roduct	Description		Date Out	Date In	Qty	Price(SGD)	Amount (SGD)	
1 S	MN3940P	Hyundai Avante 5 o		287/2021	2/8/2021	Sub	Total (SGD)	600.00	
	nt in words : ndred Singapore Dollar (SGD) O	nlv						000.00	
Declar We de		the actual price of the				A B	carz Leasing uthorized Signified by: Melvin	gnatory Cheong	
Notes Notes	:				(ar	eamc	arzieasing@gn	nail.com)	
	ne Terms:	- 4							

DREAM CARZ LEASING PTE LTD

8 Kaki Bukit Ave 4 #04-20 Premier Singapore 415875

Email: dreamcarzleasing@gmail.com

Tel: +65 6214 0474 Fax: +65 6384 5205



VHA No: 3165

ROC No: 201433037R VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) LIEW WEI YAO, DARREN	Vehicle No: SMN 3940P Replace Veh No:							
NRIC/PASSPORT No: S7802219A	Mileage Out: Mileage Out:							
Address (Res)	Make & Model: AVANTE Auto Manual Group:							
Address (Nes)	Out : Date 28 (7 2621 Time:							
Name & Address of Employer	HIRE / PERIOD EXPIRY Time:							
	-							
Occupation: Driving Exp:	NON-WAIVER EXCESS =\$ 2000 / 2000 CHARGES							
Driving Licence No: 578022 96/L Type: Local / International	CHARGES							
Issue Date: 26 AUG 2014 Date of Birth: TIJAH 1978								
Tel: (O)(R)HP / PG	Weekly @\$ per week							
ADDITIONAL DRIVER'S PARTICULARS	Monthly @\$ per month							
Name: (as in I/C)	Hours @\$ per hour							
NRIC/PASSPORT No:	Others @\$							
Address (Res)	_CDW @\$ per day/month							
	PAI @\$ per day/month							
Driving Licence No: D/L Type : Local / International	Delivery/ Collection Service							
Issue Date: Date of Birth: Driving Exp:	SUB-TOTAL \$ 600 00							
VEHICLE CHECK LIST	PETROL LEVEL							
ES	Out E 1/4 1/2 3/4 F							
ST REAR	In E 1/4 1/2 3/4 F							
DENTS SCRATCHES SCRATCHES	EXTENSION							
	Misc.							
S S O O	TOTAL CHARGES \$ 600 00							
A - ACCIDENTS A - ACCIDENTS A - ACCIDENTS TOP LEFT								
RIGHT FRONT TOP LEFT	or Leasing							
ACCESSORIES CHECK Ashtray Cig Lighter S/Tyre	E 201433037R 6							
STD Tools Jack Hub Caps Radio / Class CD Cartridges	Hirer's Signature Additional Driver's Authorised Person Signature Signature							

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/ credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have made on the charge/ credit card voucher. All information I have given Dream Carz Leasing Pte Ltd in connection with this agreement is true.

* IMPORTANT

- 1, ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY DREAM CARZ LEASING PTE LTD.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN* SINGAPORE OF HIRER / DRIVER "FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO Dream Carz Leasing Pte Ltd AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN TIME IN MILEAGE CHECKED BY REMARKS



> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Jul 2021 / 18:39:13

Receipt Date/Time: 28 Jul 2021 / 18:39:13

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210728-003641

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference		Amount Before	GST Amount	Amount After GST
	No.		GST (S\$)	(S\$)	(S\$)
Resu	It of Insurance Enquiry - SMY3791U				
As at	27 Jul 2021/18:30:00				
Insur	ance Co: CHINA TAIPING INSURANCI	E (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SMY3791U				
	Enquiry Fee		7.00	0.49	7 . 49
	20210728183806512418				
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		Раш Бу	D: (D.1)	IETO D. I.''	
		20210728183825183	Direct Debit: el	et Banking)	7.45
		Total	(Intern	or Burnarig)	7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 6 August 2021 9:15 AM **To:** ARDNIRUN@GMAIL.COM

Subject: ACCIDENT INVOLVING SMY 3791U AND SMF 8572C ON 27/07/2021

Our Ref: CC6/CTI21008071/Uea3

06 AUG 2021

NUR INDRA BIN YAHAYA

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 3791U AND SMF 8572C ON 27/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 13 September 2021 17:08
To: Asher Sng (LKKAuto); Admin A

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM21D204174/C02/SMY3791U/TAYHP &

YOUR REF: CC6/CTI21008071/Uea3-SMF8572P-TPP DIRECT SETTLEMENT

Attachments: LETTER TO OI.pdf; TP LOD.pdf; LKK Survey Report.pdf

Follow Up Flag: Flag for follow up

Flag Status: Completed

Dear Sir/Mdm,

Please proceed to offer repairer "ASIA MOTORSPORTS SOLUTION PTE LTD" at \$5,807.45 (all-in).

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, September 1, 2021 4:20 PM **To:** Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM21D204174/C02/SMY3791U/TAYHP & YOUR

REF: CC6/CTI21008071/Uea3-SMF8572P-TPP DIRECT SETTLEMENT

Lod.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Tuesday, 31 August 2021 9:53 PM
To: Irene Tay < irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D204174/C02/SMY3791U/TAYHP & YOUR

REF: CC6/CTI21008071/Uea3-SMF8572P-TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM21D204174/C02/SMY3791U/TAYHP

Our ref: CC6/CTI21008071/Uea3q2

Dear Sirs.

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "ASIA MOTORSPORTS SOLUTION PTE LTD" at \$5,807.45 (all-in).

The summary is as follows: -

	Amount Claimed		Amount Revised			
1. Cost of Repairs (with GST)	\$	19,565.60	\$!	5,300.00		
2. Loss of Rental (5days x \$120)	\$	600.00	\$	500.00 (5days x \$100)		
3. LTA Seach Fee	\$	7.45	\$	7.45		

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay < irene.tay@sg.cntaiping.com >

Sent: Tuesday, 3 August 2021 8:04 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: RE: OUR REF: SNM21D204174/C02/SMY3791U/TAYHP & YOUR REF:

CC6/CTI21008071/Uea3-SMF8572P-TPP DIRECT SETTLEMENT

Dear Sir/Mdm.

Enclosed herewith our insured SAS REPORT as requested by you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, August 3, 2021 4:26 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Irene Tay < irene.tay@sg.cntaiping.com >

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: OUR REF: SNM21D204174/C02/SMY3791U/TAYHP & YOUR REF:

CC6/CTI21008071/Uea3-SMF8572P-TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Friday, 30 July 2021 5:22 PM

To: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Asher Sng

(LKKAuto) < AsherSng@lkkauto.com>

Subject: OUR REF: SNM21D204174/C02/SMY3791U/TAYHP & YOUR REF: CC6/CTI21008071/Uea3-

SMF8572P-TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Irene.

Please revert to LKK Auto on **Direct Settlement SMF8572C** soonest possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, July 30, 2021 2:52 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMY3791U (OI: CTI - TBA) and SMF8572C (TP: LKK

REF - CC6/CTI21008071/Uea3) on 27/07/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMF 8572C at M/s Asia Motorsports Solution Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. of claim related documents will be in softcopy. Any inconvenience caused is much regretted	Submission