

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 3 August 2021 3:51 PM  
**To:** Claims Dept of CTI; Chee So Chow  
**Cc:** Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: OUR REF: SNM21D204218/C02/SLG6426L/CHEESC & YOUR REF: CC6/CTI21008070/Kea3)-SMW6335U-TPP DIREC SETTLEMENT  
**Attachments:** LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- preliminary advice
- Estimate cost of repair

Please note that TP has no evidence for this case.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

**Sent:** Friday, 30 July 2021 1:13 PM

**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Subject:** OUR REF: SNM21D204218/C02/SLG6426L/CHEESC & YOUR REF: CC6/CTI21008070/Kea3)-SMW6335U-TPP DIREC SETTLEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear So Chow,

Please revert to LKK Auto on DS –**SMW6335U** soonest possible and our Insured has not filed SAS Report.

Please contact our claims department **M s Chee So Chow 6389 6176** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

**Angie Foo**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, July 30, 2021 11:44 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLG6426L (OI : CTI - TBA) AND SMW6335U (TP : LKK REF - CC6/CTI21008070/Kea3) on 27/07/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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