

Our Ref: CC0721/SHC7300C/JW(st)  
Date: 18.08.2021

## COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

**Without Prejudice**

Mainline +65 6383 6280  
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 28.07.2021 INVOLVING SHC7300C & SLL3308M ALONG BT TIMAH RD TWDS CTE**

**Workshops**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7300C, which was involved in the captioned accident with your insured vehicle No SLL3308M.

**Braddell**  
205 Braddell Road  
Singapore 579701

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

**Loyang**  
59 Loyang Drive  
Singapore 508969

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,568.00
2. Loss of Rental	5 days x S\$ 125.40	S\$	627.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **3,597.00**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[ ] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHC7300C , SLL3308M  
BT TIMAH RD TWDS CTE****ON 28-Jul-21 16:00**

I / We

**R VASUTHEVAN**(Hirer) NRIC No.: **SXXXX045B**

and/or

(Relief) NRIC No.: **SXXXX045B**

Taxi Number

**SHC7300C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**29-Jul-2021**

Name of Hirer

**R VASUTHEVAN**

Hirer NRIC

**SXXXX045B**

Signature :



Address

**309A ANCHORVALE ROAD #02-71  
541309**

Contact No.

**93394365**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 3,350.00** (Global Sum) for vehicle no. **SHC 7300C** that was damaged pursuant to the accident which occurred on **28/07/2021** (date) along **BUKIT TIMAH RD** (location) involving vehicle no/s **SLL 3308M**.

This is pursuant to the inspection conducted on **30/07/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 7300C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7300C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20<sup>th</sup> (day) of April (month) 2021 (year)



MTH

Signed by appointed surveyor

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT  
**COMFORTDELGRO ENGINEERING PTE LTD**  
SLOVANIA DRIVE  
SINGAPORE 508968

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

Description : 3P 28.07.2021

VEHICLE NO  
SHC7300CMAKE  
TOYOTAMODEL  
PRIUS HYBRID(G4)DATE OF REG  
12.07.2017CHASSIS CODE  
JTDKB3FU403561105NO/DATE  
91586648 16.08.2021JOB NO.  
305480389

ODOMETER READING

JOB TYPE

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	2,400.00
Add GST @ 7.000 %	168.00
Total Invoice amount	2,568.00

Issued by : KATHERINETAN 16.08.2021 13:46:42  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC21070419



Date: 16 August 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/07/2021 @ 16:00 hrs  
ALONG BT TIMAH RD TWDS CTE  
INVOLVING SLL3308M

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7300C** (the "Taxi"). The Taxi was hired to **R VASUTHEVAN IC NO SXXXX045B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SLL3308M

Date of Accident

28/07/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **22/02/2021 - 21/02/2022**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **29/07/2021 11:06****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 4 April 2022 3:55 PM  
**To:** cslimyang@gmail.com  
**Subject:** <STANDARD LETTER> OUR REF: CC4/AIG21008063/Tga3 \*\*\* ACCIDENT INVOLVING SLL 3308M & SHC 7300C ON 28/07/2021 \*\*\*

Our Ref: CC4/AIG21008063/Tga3

04 APRIL 2022

**Lim Chor Sang**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLL 3308M & SHC 7300C ON 28/07/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 7300C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler



**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SHC7300C (6817775749SG)**  
**[SLL3308M]**

TP

CITYCAB PTE LTD

Jul 28 2021 4:05PM

[Lim Chor Sang]

ComfortDelGro Engineering Pte Ltd

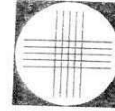
**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **04/04/2022 16:29 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$3359.30) - SHC7300C - Claim Handler: Loh, Chee-Heng**

Approved:3359.30:COR \$2,568.00 rental \$564.30 (4.5 days x \$125.40) LOE \$225.00 (4.5 days x \$50) GIA fee \$2.00

SHC 7300C  
do a 28/7/21

**POW FAMILY CLINIC & SURGERY**

620 Hougang Avenue 8, #01-264 Singapore 530620  
Tel : 62878105 Fax : 62875427



**MEDICAL CERTIFICATE**

This is to certify that **R VASUTHEVAN (S0026045B)** is under treatment by me.

**Unfit For Duty**

Outpatient Leave: 3 Days From 29-07-2021 To 31-07-2021

Certified By:

Certificate No: MC/88842

Date of Visit: 29-07-2021

Date of Issue: 29-07-2021

Dr Pow Chun Wei (M04329Z)

**Note:**

This certificate is not valid for absence from court.

Consultation Hours : Mon - Fri : 9.00am - 12.30 pm, 2.30 pm - 4.30 pm & 7.00 pm - 9.00 pm  
Sat & Sun : 9.00 am - 12.30 pm  
Public Holidays : Closed