

**DING AUTOMOTIVE PTE LTD**

Blk 10 #01-20 Sin Ming
Industrial Est Sec C
Singapore 575645

Without Prejudice to our
driver's Injury claims

OUR REF: 50113521/SHB2293C/DOA/23/07/2021/RT
YOUR REF: XD3964T/--

20 September 2021
To: MOTOR CLAIMS DEPARTMENT
LONPAC INSURANCE BHD
300 BEACH ROAD #17-04/07
THE CONCOURSE SINGAPORE 199555

ACCIDENT INVOLVING : SHB2293C AND XD3964T 23/07/2021
LOCATION ALONG : TUAD ROAD, SINGAPORE

We refer to the above mentioned incident with cost of repair and losses outlined as follows:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7%	Amount After GST
Cost of Repair	\$ -	25	\$ 15,400.00	\$ 1,078.00	\$ 16,478.00
Loss Of Rental	\$ 117.20	25	\$ 2,930.00	\$ -	\$ 2,930.00
Loss Of Income	\$ 80.00	25	\$ 2,000.00	\$ -	\$ 2,000.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ 75.00	\$ -	\$ 75.00
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 197.20	25	\$ 20,406.87	\$ 1,078.13	\$ 21,485.00

The accident was caused solely by the negligence of your insured/driver, which resulted in the above costs of repair and losses.

Enclosed herewith the relevant documents for your perusal:

☺	Letter of Demand	☺	Mileage Record
☺	Repair Bill	☺	Rental Invoice
☺	Finalised Report	☺	Letter of Authority
☺	Repair Estimate	☺	Satisfaction Voucher
☺	Accident Report / Police Report	☺	Certificate of Insurance
☺	3rd Party Search Fee	☺	Towing (if applicable)

City Cab has authorised DING AUTOMOTIVE PTE LTD to claim, correspond, and receive payment on behalf of our client against any Third Party pertaining to the total sum stated above.

Please look into our client's claim and revert with your Liability/Offer within 14 days upon receipt of this Letter of Demand.

Your Sincerely,
MOTOR CLAIMS DEPT
DING AUTOMOTIVE PTE LTD
TEL: +65 9239 4128



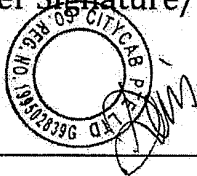
LETTER OF AUTHORITY

Accident involving SHB 2293C & XD3964T on 23/7/2021
along Tuas Road.

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHB 2293C which was rented to Hiren/Driver Mr/Ms Lam Yew Siong NRIC SXXXX 415E, hereby authorize **Ding Automotive Pte Ltd** on this date 24/7/2021 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

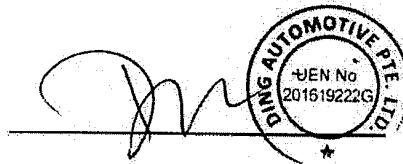
I/We further authorize that agreed settlement amount by third party with **Ding Automotive Pte Ltd** should be made in favour of **Ding Automotive Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop



Hirer/Driver Signature

Authorized Workshop





LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024797
DATE : 20 OCTOBER 2021

DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SHB2293C the sum of Singapore Dollar Nineteen Thousand and Fifty Only (\$19,050.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XD3964T and SHB2293C on 23 July 2021 along Tuas Rd towards PIE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SAB LOGISTICS PTE LTD AND/OR TAN HONG KIAT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **DING AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

**Without Prejudice
to our driver's Injury claim**

City Cab Pte Ltd 27/10/21.....
Name of vehicle owner /Date

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE**LONPAC INSURANCE BHD**300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

ATTN :

TEL :

FAX :

INVOICE : I-001556
DATE : 25/10/2021
GST REG NO : 201619222G
TERMS : C.O.D.
PO NO : XD 3964T
OUR REF : SHB 2293C
PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost Of Repair - SHB2293C	1	17,803.74	17,803.74
REMARKS : Jobcard: 50113521 Your Ref: 21/21/21/vc05/024797 / XD3964T OIC: Cecilia Chong DOA: 23/07/2021 Global Sum \$19,050 (all-in)		SUB TOTAL	:	17,803.74
		GST	:	1,246.26
		TOTAL SGD	:	19,050.00
		DEPOSIT	:	
		O/S BALANCE	:	

FOR DING AUTOMOTIVE PTE LTD

Authorised Signature

**Without Prejudice
to our driver's Injury claim**

Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction

Our Ref: CC21070358



Date: 28 July 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/07/2021 @ 16:15 hrs
ALONG TUAS RD
INVOLVING XD3964T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2293C** (the "Taxi"). The Taxi was hired to **LAM YEW SIONG IC NO SXXXX415E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

(S117.20) before
Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XD3964T

Date of Accident

23/07/2021 

Reset

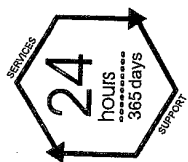
% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **25/03/2021 - 24/03/2022**Requested By **Hashim (Ding Auto Pte Ltd)**Requested Date **24/07/2021 11:43****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



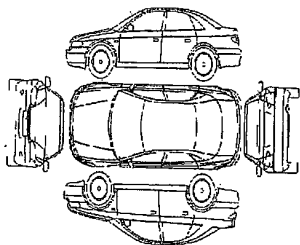
24 HOUR RECOVERY SERVICE Co.Rc: 53333929D
24 HRS HOTLINE: 8455 5669 Fax: 6741 1981
8 Kaki Bukit Road 2 #02-04 Ruby Warehouse Complex Singapore 417841
Email: 24hoursrecovery@gmail.com



No. 29813

Date : 28/7/21

M/S : Ding Automotive Pte Ltd
Vehicle No : SHB2393C Model : Perlis
From : TP Road Call Time : 1400
To : 31 Corporation Rd Time Arrival : 1500
Remarks : No key Arrival Workshop : 1600



- ☐ Change Tyres / Patch Tyre ☒ Accident ☐ Use Car Carrier ☐ Loaded
☐ Basement / Multi Carpark ☐ Low Body Kit / Low Spoiler ☐ Open Door ☐ Jump Start
☒ Using King Drolley ☐ Dismantle Brake / Shaft ☐ Crane Up / Winch Out

AMOUNT S\$

754

Received By

for 24 hour Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdeemeanour to your vehicle whilst being transported.

Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 October 2021 2:39 pm
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac External - General

Dear Cecilia,

We have no objections to the proposed quantum but we suggest to make a global offer of \$18,500.00 first.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE <bkchew@lonpac.com>
Sent: Tuesday, 19 October 2021 2:30 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac External - Confidential

Hi Gerald

OK, pls proceed with TPPD claims settlement as proposed.
Thank you.

Best Regards
Mr Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 27 September 2021 (Internal), 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 October 2021 2:15 pm

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

Thank you.

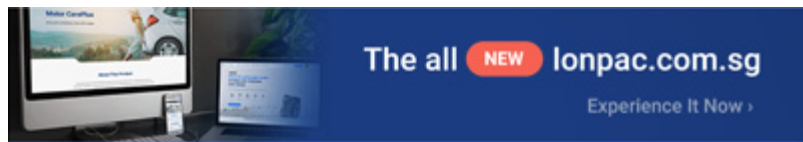
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Tuesday, 19 October 2021 1:43 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac Ref: **21/21/21/VC05/024797**

LKK Ref: CC4/LPC21008057/g3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI CHARGED FOR CARELESS DRIVING CAUSING HURT. Liability is not in our driver's favour.

Summary to offer to third party repairer, "DING AUTOMOTIVE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 40,550.64	\$ 16,478.00
2. Loss of Rental (25days x \$117.20)	\$ 2,930.00	\$ 1,523.60 (20days x \$76.18) - 35% rental waiver
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (25days x \$80.00)	\$ 2,000.00	\$ 1,000.00 (20days x \$50.00)
5. Towing Fee	\$ 75.00	\$ 75.00
Total	\$ 45,557.64	\$ 19,078.60

**14days recommendation for repair + 3sundays + 1PH + 2PRS = 20days.

The above is for your approval.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 October 2021 1:30 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac External - General

Can you resend with the attachments?

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Tuesday, 19 October 2021 1:13 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

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**14days recommendation for repair + 3sundays + 1PH + 2PRS = 20days.

The above is for your approval.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 October 2021 12:59 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac External - General

Dear Cecilia,

Please advise your mandate of \$117.20 per day is after the 35% rental waiver?

Thank you.

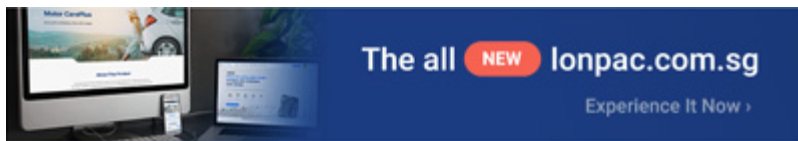
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Tuesday, 19 October 2021 12:51 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Dear Gerald,

Have check online, yes they have a rental waiver of up to 35% till August 2021. Attached screenshot taken from the website for your reference too.

23 July 2021



Comfort Transportation Pte Ltd
CityLink Pte Ltd
380 Serangoon Road Singapore 550711
Marketing: +65 6322 1166
Taxis: +65 6322 2788
www.cdg.com.sg
Company Registration No. 20000216
Company Registration No. 20000216

Dear Hires,

EXTENSION OF 35% RENTAL WAIVER TILL 31 AUGUST 2021

Given we have to return to Phase 2 (Heightened Alert) from 22 July 2021 to 18 August 2021, we are extending the **daily rental waiver of 35% till 31 August 2021**.

This is in addition to the Government's COVID-19 Driver Relief Fund (CDRF) which would be enhanced as follows:

Period	ComfortDelGro Taxi	Original CDRF2	CDRF Enhancement	Total CDRF
22 Jul 2021	35% daily rental waiver	\$10/taxi/day	\$10/taxi/day*	\$20/taxi/day
From 23 Jul to 28 Aug 2021		\$10/taxi/day	\$10/taxi/day	\$20/taxi/day
From 29 Aug to 31 Aug 2021		\$5/taxi/day	\$10/taxi/day	\$15/taxi/day

* A back payment of \$10/taxi/day will be made via GWO to your account on 27 Jul 2021 by the Company.

Our call levies will also continue to be waived till **31 August 2021**.

During this period, the following rebates and incentives – the Hybrid Rebate, Performance-based Rental Rebates, Limo Rental Rebates (for Limousine taxis), Medical Rental Waiver (i.e., Hospitalisation Leave) and the Workshop Downtime – will also be adjusted accordingly, where applicable.

We hope that the extension of the 35% rental waiver and enhanced CDRF till 31 August 2021 will continue to ease some of your financial load. Let's press on together and stay safe.

Yours sincerely,

Ang Wei Neng
Chief Executive Officer



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Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 October 2021 10:17 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac External - General

Dear Cecilia,

The accident occurred in July 2021 and there should be some waiver of rental up to 25%.

Please check before we revert.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, 18 October 2021 3:33 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 50113521 / CITYCAB TAXI SHB2293C / TP VEH XD3964T / DOA 23/07/2021 - ARRANGE SURVEY LKK REF : CC4/LPC21008057/g3 [External Confidential]

Lonpac Ref: **21/21/21/VC05/024797**

LKK Ref: CC4/LPC21008057/g3

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5. Towing Fee	\$ 75.00	\$ 75.00
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Best Regards,

Cecilia Chong | Case Handler

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Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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