

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 30 July 2021 11:50 AM
To: 'MTPRI'; assignments; SUR
Cc: 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'
Subject: RE: PRI for SLG598M - Our Insured: SG1880H on 27.7.2021

Dear Hua Yen,

Please be informed that according to the repairer, owner already withdraw the claim to OD claim.

We will close this file at our end without billing.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 29 July, 2021 2:03 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>; 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>
Subject: RE: PRI for SLG598M - Our Insured: SG1880H on 27.7.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 29 July, 2021 2:01 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>
Subject: FW: PRI for SLG598M - Our Insured: SG1880H on 27.7.2021

Ref: BUS/07/21/5036

Dear Summer,

Kindly survey on “ Without Prejudice” basis.

TP: SLG598M
Insured: SG1880H
Workshop: RICO 60 AUTO SERVICES PTE. LTD.

Thank you.

Regards,

Hua Yen
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]
Sent: Thursday, July 29, 2021 10:18 AM
To: MTPRI
Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); claims@rico60.com; Jaclyn Maniam Kesaval
Subject: PRI for SLG598M - Our Insured: SG1880H on 27.7.2021

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Dear Hua Yen,

For PRI

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | [Company Reg. No. 195000106C](http://www.msfirstcapital.com.sg)

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Accounts <claims@rico60.com>

Sent: Thursday, 29 July 2021 9:54 am

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: PRI ARRANGMENT FOR SLG 598 M

Dear all,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SLG 598 M

Your Insured – SG 1880 H

DOA – 27/07/2021

Thank you.

Best Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

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Email: claims@rico60.com