

## Celine Fong (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 13 September 2021 1:51 PM  
**To:** 'Loh, Chee-Heng'; SUR; assignments  
**Subject:** RE: RE: RE: 2831850742SG LKK REF : CS3/AIG21008046/f3

Dear Chee Heng,

Noted with thanks.

We will close this file at our end without billing.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Sent:** Monday, 13 September, 2021 1:46 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE: RE: 2831850742SG LKK REF : CS3/AIG21008046/f3

Hi Summer,

The third party workshop has updated that they will not proceed to make claims on behalf of the third party.

Noted the PRI has not been conducted. Kindly let us know if there is any bill to be submitted for processing.

Thank you.

**Loh Chee Heng**  
Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 7 September 2021 3:18 PM  
**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: RE: 2831850742SG LKK REF : CS3/AIG21008046/f3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

Kindly assist to see the below email/contact details to the person in charge.

Email: [contact@lwm.com.sg](mailto:contact@lwm.com.sg)

Mobile : 98172032

Tel : 67482910

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Sent:** Tuesday, 7 September, 2021 1:37 PM

**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: RE: 2831850742SG LKK REF : CS3/AIG21008046/f3

Hi Summer,

Insured video (in Merimen) showed TPV overtook OIV in a single lane. While TPV overtook OIV, it resulted in the accident.

When you speak to the third party workshop, kindly assist to inform the workshop and if they are withdrawing claim. If the workshop wished to speak to me, kindly provide my email/contact details to the person in charge. Alternatively, please let me have the person in charge for me to speak to them.

Thank you.

**Loh Chee Heng**

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 7 September 2021 12:28 PM

**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** [EXTERNAL] RE: 2831850742SG LKK REF : CS3/AIG21008046/f3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

Please be inform that still pending the workshop arrangement for survey this vehicle SMN 2811K.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Sent:** Tuesday, September 7, 2021 10:18 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** 2831850742SG

Dear Sir/Mdm,

We have repudiated liabilities for the accident.

Kindly let us know if PRI is conducted. If so, kindly upload PRI report and bill for our processing.

Thank you.

**Loh Chee Heng**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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