

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 16 August 2021 3:00 PM  
**To:** Tan Chew Chik Jacqueline; SUR; assignments  
**Subject:** RE: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIPING), DOA: 27/07/2021

Dear Jacqueline,

We have spoken to repairer, they will amend their repair bill and re-submit to your good office.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 13 August 2021 4:28 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIPING), DOA: 27/07/2021

Dear Jaqueline,

Will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]  
**Sent:** Friday, 13 August 2021 11:43 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIPING), DOA: 27/07/2021

Dear LKK,

Kindly confirm the COR finalised with Optima Werkz Pte Ltd.

The LOD submitted by wsp is Lump Sum S\$3,650.00 before GST.

Please revert asap.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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-----Original Message-----

From: Tan Chew Chik Jacqueline

Sent: Thursday, 29 July 2021 12:12 PM

To: Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Grant Chong <[grant.chong@ow.sg](mailto:grant.chong@ow.sg)>;

Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

Subject: RE: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIPING), DOA: 27/07/2021

WITHOUT PREJUDICE

Dear Kaitlyn,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <<mailto:claimsdept@sg.cntaiping.com>> when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>

Sent: Thursday, 29 July 2021 11:55 AM

To: Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Grant Chong <[grant.chong@ow.sg](mailto:grant.chong@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

Subject: RE: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIHING), DOA: 27/07/2021

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Dear Jacqueline,

We appointed Kenneth Kong (LKK).

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

www.ow.sg

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com <mailto:jacqueline.tan@sg.cntaiping.com> >

Sent: Thursday, 29 July 2021 11:54 AM

To: Kaitlyn Chio <kaitlyn.chio@ow.sg <mailto:kaitlyn.chio@ow.sg> >; Eve Tan <Eve.tan@ow.sg <mailto:Eve.tan@ow.sg> >; Grant Chong <grant.chong@ow.sg <mailto:grant.chong@ow.sg> >; Joseph Low <joseph@ow.sg <mailto:joseph@ow.sg> >; Ling Ting An <tingan.ling@ow.sg <mailto:tingan.ling@ow.sg> >; Victor Seng <victor.seng@ow.sg <mailto:victor.seng@ow.sg> >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com <mailto:claimsdept@sg.cntaiping.com> >

Subject: RE: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIPING), DOA: 27/07/2021

Without Prejudice

Our reference: SNM21D204191/C02/SLK9853X/TANCHC

Your reference: SLK5659S

Dear Sirs,

ACCIDENT INVOLVING SLK9853X & SLK5659S ON 27/07/2021

We refer to your email of 29/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <<mailto:claimsdept@sg.cntaiping.com>> when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <<mailto:claimsdept@sg.cntaiping.com>> >

Sent: Thursday, 29 July 2021 11:51 AM

To: [kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg) <<mailto:kaitlyn.chio@ow.sg>> ; [Eve.tan@ow.sg](mailto:Eve.tan@ow.sg) <<mailto:Eve.tan@ow.sg>> ; [grant.chong@ow.sg](mailto:grant.chong@ow.sg) <<mailto:grant.chong@ow.sg>> ; [joseph@ow.sg](mailto:joseph@ow.sg) <<mailto:joseph@ow.sg>> ; [tingan.ling@ow.sg](mailto:tingan.ling@ow.sg) <<mailto:tingan.ling@ow.sg>> ; [victor.seng@ow.sg](mailto:victor.seng@ow.sg) <<mailto:victor.seng@ow.sg>> ; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com) <<mailto:jacqueline.tan@sg.cntaiping.com>> >

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <<mailto:claimsdept@sg.cntaiping.com>> >

Subject: O/R: SNM21D204191/C02/SLK9853X/TANCHC / FW: PRI - SLK5659S CLAIMING AGAINST SLK9853X (CHINA TAIPING), DOA: 27/07/2021

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLK5659S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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