

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SDM2028S/2107067

18th August 2021

WITHOUT PREJUDICE

The Manager
Motor Claim Dept.
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SDM 2028 S AND SJA 919 B ON 28TH JULY
2021 AT 1115 HRS AT SENG POH ROAD**

Dear Sirs,

We refer to the above matter.

Our Client Ng Thin Hong the registered owner of SDM 2028 S.

You are the insurer of motor vehicle no. SJA 919 B, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SJA 919 B, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SDM 2028 S)

We are claiming as follows: -

LTA search fee	S\$ 2.00
Repair costs	S\$ 3,210.00
Car rental (\$160 x3 days x 7% GST)	S\$ 513.60

	S\$ 3,725.60
	=====

Dollar: Three Thousand Seven Hundred Twenty Five And Cents Sixty Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

ACCIDENT INVOLVING VEHICLE
SDM 3028 S And SJA 919 B on 30th July 2021 at
1115 hrs at Seng Poh Road

Letter Of Authority And Undertaking

I / We Ng Thin Hong (NRIC NO) Sxxxxx017 F of
30 Springside Walk Singapore 78647K

the owner / driver of Vehicle No. SDM 3028 S hereby authorise your
esteem company specialists motor pte ltd

as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.

I / We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I / We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I / We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I / We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my /our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost / expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me / us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

Date :

28/7/21

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SPECIALISTS MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,650.00** (Global Sum) for vehicle no. **SDM 2028S** that was damaged pursuant to the accident which occurred on **28/07/2021** (date) along **SENG POH ROAD** involving vehicle no/s **SJA 919B**.

This is pursuant to the inspection conducted on **10/08/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NG THIN HONG** (“the third party claimant”) of vehicle no. **SDM 2028S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SDM 2028S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21st (day) of OCTOBER (month) 2021 (year)



CKS

Signed by appointed surveyor



Signed by “the workshop” (with chop)

SPECIALISTS MOTOR PTE LTD

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SM/SDM2028S/2107067

18th August 2021

TAX INVOICE

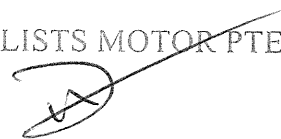
The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

Date of Accident : 28th July 2021
Location : Seng Poh Road
Third Party Claim Vehicle No : SJA 919 B
Repair Cost For Vehicle No : SDM 2028 S Volvo S90

A Lump-sum repair	S\$ 3,000.00
	<hr/>
	S\$ 3,000.00
Add 7% GST	S\$ 210.00
	<hr/>
	S\$ 3,210.00
	<hr/> <hr/>

S/ Dollars :- Three Thousand Two Hundred And Ten Only.

SPECIALISTS MOTOR PTE LTD



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ACE

DRIVE

Our Ref: HA202108-000044

Breakdown Hotline : 9297 2485

Date : 10 August, 2021

To : MR. NG THIN HONG

NO. 20
SPRINGSIDE WALK
SINGAPORE 786474

From : FARAHIN

Delivery to hirer

50 Ubi Ave 3 Frontier
#05-06
S(408866)

Date : 10/08/2021

Time : 11:00

Collection from hirer

50 Ubi Ave 3 Frontier
#05-06
S(408866)

Date : 13/08/2021

Time : 10:59

RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo	NRIC/Passport
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1 MR. NG THIN HONG

18/05/1956

S1184817F

S1184817F

Car Make & Model : MAZDA CX-5 2.5L

Reg No : SKZ7849E

Rental Period : 10/08/2021 11:00 - 13/08/2021 10:59

Rental Type : SHORT TERM

Rental Rate : \$ 160.00 Per Day (Excl GST)

Security Deposit : \$ 0 00 (Excl GST)

Singapore Dollars : ZERO DOLLARS ONLY

Bank Transfer Details :

Account Holder : ACE DRIVE PTE LTD
1) DBS Account No: 003-918921-4
Bank Code : 7171
DBS Swift Code: DBSSSGSG
2) DBS Paynow : ACE DRIVE PTE LTD
UEN : 2010043481

Maximum Speed Limit : 125KM/HR

mileage excess charges = 2% X Daily rate \$ 160.00 X excess mileage(KM)

Mileage Cap : UNLIMITED

= \$ 3.20 /KM

Remarks:

-Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).

-All Payments must be issued to "Ace Drive Pte Ltd".

-All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.

-Kindly send your cash payment request to payment@acedrive.sg.

-Please only make cash payment to our designated employee upon receiving our email acknowledgement.

-Please request for an official receipt for all cash payments made to our designated employees.

-Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.

-In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.

-Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300

-Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.

-Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.

-Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.

-Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.

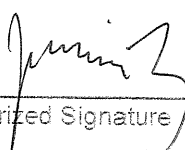
-20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.

-Delivery/pick up services available @ \$50/trip with additional \$20/- for requests less than 3 days before start of rental. \$50 chargeable for bookings on Sunday / Public Holiday.

-Any excess in mileage will be charged at 2% of rental amount per kilometer.

-Signee is fully responsible to inform other name driver of our terms & conditions.

Confirmed and acknowledge by:


Authorized Signature

E & O.E

NG THIN HONG


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJA919B

Date of Accident

28/07/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/11/2020 - 25/11/2021**Requested By **Irene Ting (SPECIALISTS MOT...**Requested Date **29/07/2021 09:39**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SJA 919B & SDM 2028S ALONG/AT SENG POH ROAD ON 28/07/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 8/3/2021 5:43 PM

To: kanikani@hotmail.com <kanikani@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21008044/ra3

CHEONG KAR NEE – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJA 919B & SDM 2028S ALONG/AT SENG POH ROAD ON 28/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SDM 2028S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was reversing and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jul 2021 12:11	Clm Dtl Modified	Claimant's Name: -> NG THIN HONG.	[A] HOW MEI KWAN
2	29 Jul 2021 12:11	Clm Veh Model Changed	(205606) VOLVO S90 2.0 T5 Momentum (A).	[A] HOW MEI KWAN
3	29 Jul 2021 12:11	Clm Created	Reg No: SDM2028S. Acct Date: 2021/07/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Jul 2021 12:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jul 2021 12:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/10	[A] HOW MEI KWAN
6	29 Jul 2021 12:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jul 2021 12:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	29 Jul 2021 12:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	29 Jul 2021 12:12	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	29 Jul 2021 12:12	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	30 Jul 2021 12:18	Clm Registration Modified	Acct Time:11:00:00->10:15:00.	[I] AIG OneClaim Integration User
12	30 Jul 2021 12:21	Clm Registration Modified	Acct Time:10:15:00->10:00:00. Pol No:1900251601-01->1900251601.	[I] Low, Xianyu
13	20 Sep 2021 14:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	20 Sep 2021 14:53	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	20 Sep 2021 14:53	Clm Dtl Modified	JPJ Reg. Date: -> 2016/12/23.	[A] JOANNE LEE KHANG MIN
16	20 Sep 2021 14:53	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	12 Oct 2021 19:19	Adj Mandate Request	Cur.Req:3725.60:Lia:100%*Quantum:(a)CORw/GST:\$3,210+(b)LORw/GST(3days x \$160):\$513.60 +(c)GIA search fee:\$2 = Total:\$3,725.60*Vehicle Model:VOLVO S90*Recommended 3 repair days.	[A] Jaslin Kok Chin Yi
18	20 Oct 2021 14:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/10. Mandate Remarks: please proceed with settlement @ \$3, 693.50 [COR-\$3,210 LOR-\$481.50 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	20 Oct 2021 14:00	Adj Mandate Set	Approved:3693.50:please proceed with settlement @ \$3,693.50 [COR-\$3,210 LOR-\$481.50 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2712673	29 Jul 2021 12:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDM2028S	SJA919B	11.00
2726335	20 Sep 2021 14:53:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDM2028S	SJA919B	11.00

