Hsiao Tong (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Tuesday, 7 December 2021 9:46 PM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: Fwd: SMD9649U & SLW7122Y DOA 26.7.21

Attachments: SMD 9649U - SearchFee (SLW 7122Y).pdf; SMD 9649U - Authorise ltr.pdf; log

card.pdf; INVOICE.pdf; SMD 9649U - GIA report (26.07.21).pdf

Dear Sir / Mdm,

Enclosed is our client's GIA , LOA , LTA fee & , invoice . As request following :

RC \$ 4494.00 (\$4200 + 7% GST)

loss of use \$700.00 (\$100 X 7 Days -5 Days recommend + 1 day waiting PRS + 1 DAYS weekend - total 7 days)

LTA \$7.45

@ 100% (direct from behind with video - submitted 7.12.21)

Total \$5201.45

Please let us have your offer & reply soon . Thanks

Best Regards

Chris Chan
GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214



Virus-free. www.avg.com

AUTHORISATION TO ACT

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that was damaged pursuant to the accident occurred involving which involving number which which which which which involving number that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd. The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned. Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests. If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years. I/We And Ben Dean Employed (month) One of the payment						_, owner of	SmD	96494		hereby
L/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd. The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned. Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests. If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years. Li/We ANG BEND SON ENAMO understand the above explanation by Green Forest Automobile Pte Ltd.	that v	or the rivas d	epair co	sts and/o pursu	or rental and/o ant to the	or loss of us accident	e for my/out occurred	vehicle on 26	12ml 3021	
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in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years. I/We	share my	y perso	nal data	to any a	uthorized serv	ice provider	s whom The	Workshop	would necessar	close or ily need
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Dated this	I/We _	AN 6	BEN	16 50	ON EOWARD	understand	the above	explanatio	n by Green	Forest
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Quut (year)										
Claimant's Signature	Dated thi	is2	6da	y of	Jul (mo	onth) 209	(year)			
laimant's Signature	Au	m				#	THE STATE OF THE S	PIE LID*		
Company's stamp for company vehicle) Green Forest Automobile Dto Ltd				<		-			=	¥

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>GREEN FOREST AUTOMOBILE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$4,800.00</u> (Global Sum) for vehicle no. <u>SMD 9649U</u> that was damaged pursuant to the accident which occurred on <u>26/07/2021</u>(date) along <u>10 BUANGKOK VIEW ENTRANCE@IMH</u> (location) involving vehicle no/s <u>SLW 7122Y</u>.

This is pursuant to the inspection conducted on <u>27/07/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>ANG BENG SOON EDWARD</u> (the third party claimant") of vehicle no. <u>SMD 9649U</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SMD 9649U</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Ja	an (month) 20 22 (year)	
		S * GREEN
(xx)		THE WOLLD'S AND THE STREET
Lup		Madyandas
Signed by appointed surveyor	Signed by "t	he workshop' (with chop)

GREEN FOREST AUTOMOBILE PTE LTD

8 KAKI BUKIT AVE 4,#05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875

Date: 07th DEC 21

GST Reg.No: 201723238H

INVOICE

ANG BENG SOON EDWARD 8 Kaki Bukit Avenue 4 #05-25 Premier @ Kaki Bukit Singapore 415875

Accident date: 26th JULY 2021

Final Bill For Vehicle: SMD9649U HONDA SHUTTLE

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$4,200.00
Tota	\$4,200.00
GST 7%	\$294.00
Grand Total	\$4,494.00

S/ DLRS: FOUR THOUSAND FOUR HUNDRED NINRTY FOUR ONLY



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 26 Jul 2021 / 16:23:41

Receipt Date/Time : 26 Jul 2021 / 16:23:02

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210726-003028

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLW7122Y As at 26 Jul 2021/07:58:00 Insurance Co: AIG ASIA PACIFIC INSURANCE 1 Insurance Enquiry - SLW7122Y	PTE. LTD.			
Enquiry Fee 20210726162123672805		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	526471XXXXXX8546	eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Notification - ACCIDENT INVOLVING SLW 7122Y(AIG) AND SMD 9649U AT/ALONG INSTITUTE OF MENTAL HEALTH ON 26/07/2021

Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Wed 4/8/2021 1:20 PM

To: JOOHIANG@HOTMAIL.COM <JOOHIANG@HOTMAIL.COM>; MYRONQUEY@GMAIL.COM <MYRONOUEY@GMAIL.COM>

04 Aug 2021

Mr Quey Joo Hiong

[By Email Only]

Driver: Myron Quey

Dear Sir/Madam,

You Ref: SLW7122Y

Our Ref: CC6/AIG21008031/Apa3

ACCIDENT INVOLVING SLW 7122Y(AIG) AND SMD 9649U AT/ALONG INSTITUTE OF MENTAL HEALTH ON

26/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMD9649U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

-	AUDIT 1	ΓRAIL		
No.		Audit	Remarks	By
1	28 Jul 2021 22:15	Clm Dtl Modified	Claimant's Name: -> ANG BENG SOON EDWARD.	[A] HOW MEI KWAN
2	28 Jul 2021 22:15	Clm Veh Model Changed	(205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] HOW MEI KWAN
3	28 Jul 2021 22:15	Clm Created	Reg No: SMD9649U. Acct Date: 2021/07/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Green Forest Auto mobile Pte Ltd (Kaki Bukit)	[A] HOW MEI KWAN
4	28 Jul 2021 22:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jul 2021 22:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/06	[A] HOW MEI KWAN
6	28 Jul 2021 22:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jul 2021 22:15	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Jul 2021 22:15	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Jul 2021 22:15	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Jul 2021 22:15	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Jul 2021 10:54	Clm Registration Modified	Acct Time:07:00:00->08:00:00.	[I] AIG OneClaim Integration User
12	04 Aug 2021 12:02	Video Downloaded	Downloaded SMD9649U vs SLW7122Y_TP VIDEO (FRONT)	[A] CHEW HSIAO TONG
13	04 Aug 2021 12:02	Video Downloaded	Downloaded SMD9649U vs SLW7122Y_TP VIDEO (REAR)	[A] CHEW HSIAO TONG
14	06 Jan 2022 10:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	06 Jan 2022 10:32	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	06 Jan 2022 10:33	Clm Dtl Modified	JPJ Reg. Date: -> 2018/09/13.	[A] JOANNE LEE KHANG MIN
17	06 Jan 2022 10:33	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	07 Jan 2022 09:58	Adj Mandate Request	Cur.Req: 4861.45 :Liability: $100\%(B27)$ *Quantum: (a)CORw/GST: $$4,494.00+$ (b)LOU(6days x $$60.0$ 0): $$360.00 +$ (c)Search fee: $$7.45 = Total$: $$4,861.45 *5$ recommendation repair days *For your ap proval please.	[A] CHEW HSIAO TONG
19	11 Jan 2022 14:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/06	[I] Yong, Joanne
	11 Jan 2022 14:26	Adj Mandate Set	Approved:4861.45.	[I] Yong, Joanne
	Date	e From	Audit Type None	Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2712544	28 Jul 2021 22:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD9649U	SLW7122Y	11.00		
2713612	02 Aug 2021 09:35:17	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SMD9649U	CHEW HSIAO TONG	xx.xx		

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2713613	02 Aug 2021 09:35:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMD9649U	CHEW HSIAO TONG	xx.xx
2755274	06 Jan 2022 10:33:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SMD9649U	SLW7122Y	11.00