

## Jaslin Kok (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Wednesday, 10 November 2021 4:04 PM  
**To:** Jenny Toh; Jaslin Kok (LKK Auto)  
**Cc:** Admin A; claims-singapore  
**Subject:** Re: VC014649 Direct Settlement - Accident Involving SKQ 6360B (OI : QBE - TBA) AND SHA 4930P (TP : LKK REF - CC3/QBE21008028/T1rs3) on 22/07/2021

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC3/QBE21008028/T1rs3q2

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, November 10, 2021 3:58 PM  
**To:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>  
**Subject:** RE: VC014649 Direct Settlement - Accident Involving SKQ 6360B (OI : QBE - TBA) AND SHA 4930P (TP : LKK REF - CC3/QBE21008028/T1rs3) on 22/07/2021

Hi Su Li

Third party have submitted the LOD to us, kindly let us have the survey report. We will handle at our end.

Thank you.

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**Jenny Toh**

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)

Winner of Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore  
Insurance Business Asia List – Elite Women 2021, Asia  
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia  
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

*Celebrating 130 years in Singapore, 1891 – 2021*

*I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.*

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**From:** Jenny Toh**Sent:** Wednesday, 10 November 2021 12:02 pm**To:** Su Li (LKK Auto) <suli@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>**Subject:** VC014649 Direct Settlement - Accident Involving SKQ 6360B (OI : QBE - TBA) AND SHA 4930P (TP : LKK REF - CC3/QBE21008028/T1rs3) on 22/07/2021

Dear Suli

Attached the GIA report.

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**Jenny Toh**

Senior Assistant

Claims | Asia

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+65 64771225

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## Celebrating 130 years in Singapore, 1891 - 2021

*I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.*

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Sunday, 1 August 2021 6:10 pm

**To:** [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com); Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; [syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)

**Subject:** Direct Settlement - Accident Involving SKQ 6360B (OI : QBE - TBA) AND SHA 4930P (TP : LKK REF - CC3/QBE21008028/T1rs3) on 22/07/2021

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 4930P at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

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Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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