

Mei Kwan (LKKAuto)

From: Jaslin Kok (LKK Auto)
Sent: Sunday, 15 August, 2021 1:00 PM
To: dawn ng
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SFN 911B AND SCQ 9780Y ON 18/07/2021 ALONG /AT PENSURST PLACE
Attachments: WhatsApp Image 2021-07-27 at 5.37.36 PM.jpeg; WhatsApp Image 2021-07-27 at 5.37.37 PM.jpeg; WhatsApp Image 2021-07-27 at 5.37.38 PM.jpeg
Categories: LSL

Dear Ms Dawn

As mentioned, We attached Third Party's vehicle photo for your reference.

An orange color stain that stays on the vehicle frontier(impact point) is consistent with your vehicle color.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: dawn ng <dawnng.chin@gmail.com>
Sent: Saturday, August 7, 2021 11:48 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SFN 911B AND SCQ 9780Y ON 18/07/2021 ALONG /AT PENSURST PLACE

Hi Jaslin

Thank you for your email.

I am writing to inform you that there was no accident at the site.

My daughter was parking the car by the side of the road at a residential estate Penhurst Place on Sunday 18 July 21 around mid day as she was heading to lunch at the shops near there with a friend. She found a parking space at Penhurst Place. It was a parking space behind a white car. While parallel parking behind this white car, she noticed that the driver was waiting for her to park, and did not move away to provide her space to park, even though there was space in front of the white car.

Once our daughter had parallel parked the car, the driver of the white car then drove away.

Our daughter remembered the situation because her friend, whom she was meeting for lunch that day, subsequently drove by to take the parking space vacated by the white car.

Only upon receiving the email notice on 4 Aug 2021 from you and LKK Auto did I realise that the white car had made a 3rd party claim against me. And that the white car had the license plate number SCQ 9780Y. I was very puzzled,

and worried as our daughter did not recall being in any accident or having anyone stop her to exchange contact details as would be usual in an accident.

I tried to seek help to dispute this claim as we have no evidence of the accident as this email alarmed us all very much and made us very anxious.

While searching the internet for help on this process, and looking up SCQ 9780Y I found videos and reports of unsafe driving by SCQ9780Y on public forums and newsites. It made this claim even more suspicious and worrying. These are the information I found:

<https://news.nestia.com/detail/-/3128154>

<https://www.youtube.com/watch?v=4yEBbLVPZM8>

<https://www.facebook.com/SGRVigilante/videos/28dec2019-tpe-to-cte-exit-audi-a4-scq9780y-cut-over-the-chevron-marking-and-near/750799095406573/>

It seems that this car has been reported for unsafe driving by members of the public on public forums.

In this case, as we do not recall there being any supposed accident, I would like to request proof of the supposed accident.

I am concerned that an unfair 3rd party claim has been made against me, and that it will affect my NCB. I have enjoyed many years of good record with my auto insurance and this is very distressing. I worry that the driver of SCQ 9780Y is using this opportunity to claim for previous damages sustained in other situations.

I will try to report this via the website per your advice.

<https://online.aig.com.sg/AIGSingapore/apps/services/www/AIGSG/desktopbrowser/default/AIGSG.html#accident-report-claim>

Meanwhile, I'd be grateful if you could advise what will be the next steps and whether my record and my NCB will be affected, and what action will be taken with driver or owner of SCQ9780Y.

Thank you for your help.

Vincent Chin
94879092

On Wed, 4 Aug 2021 at 17:12, Su Li (LKK Auto) <suli@lkkauto.com> wrote:



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21008025/Ars3

04 August, 2021

**Vincent Chin Sze Heong
11 DAFFODIL DRIVE
SINGAPORE 579059**

Dear Sirs,

ACCIDENT INVOLVING SFN 911B AND SCQ 9780Y ON 18/07/2021 ALONG /AT PENSHURST PLACE

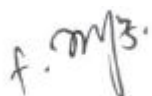
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Jaslin Kok

Claims

Tel : 6841 2157

Fax: 6741 4108

Email : jaslinkok@lkkauto.com

c.c. Claims Manager

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)