



Our Ref No. : AC21/031

13 August, 2021

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
AIG Building #07-16
Singapore 079120

Attention: Motor Claims Department

RE: Accident on 24/7/2021 @ Near 81 Anchorvale Crescent, Singapore 566440
involving SMM8546S & SBS15J

We refer to the above accident.

We are authorized by Go Ahead Singapore Pte Ltd to negotiate and derive an amicable direct settlement with your prestige company. The repair on the said bus has been done.

We hereby quantify our client's intend claims as follow:

| | | | | |
|----------------------------|---------------|---|------------|--------------------|
| 1. Final repair bill | LBE202108-003 | : | \$2,219.44 | (inclusive 7% GST) |
| 2. LOU 3 Days @ \$400 /day | | : | \$1,200.00 | |
| 3. Search Fee | | : | \$2.00 | (inclusive 7% GST) |
| Grand Total | | : | \$3,421.44 | |

Enclosed please find the documents for your necessary action:

- 1) Authorization to Act
- 2) Tax Invoice LBE202108-003
- 3) Search fee invoice

We sincerely look forward to your early reply on the settlement of the above, please contact undersign for any clarification. Please let us have the discharge voucher so we can arrange for our client to sign.

Yours faithfully,

Shirley Lim

LexBuild International Pte Ltd
11 Tuas Bay Close #04-02 West Star,
Singapore 636996
Tel: (65) 6456 3533, Fax: (65) 6456 3353
Website: www.LexBuild.com, Email: claims@LexBuild.com

ROC / CR / GST Reg No: 200004370R

Go-Ahead Singapore
Loyang Bus Depot
2 Loyang Way
Singapore 508776
Telephone: +65 6384 7169
Facsimile: +65 6384 6148
Website: <http://www.go-aheadsingapore.com>



AUTHORISATION TO ACT

We, **GO AHEAD SINGAPORE PTE LTD** of 2 Loyang Way, Singapore 508776, owner of **SBS15J** hereby authorize **LexBuild International Pte Ltd** to act for me with respect to my claim for repair costs for my vehicle no. **SBS15J** that was damaged pursuant to the accident which occurred on **24/7/2021** (date) **Near 81 Anchorvale Crescent, Singapore 566440** (location) involving vehicle no. **SMM8546S**

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to negotiate and receive payment further to settlement of our claim with payment cheque/s being made in favor of the workshop. Our authorized workshop will separately reimburse GO AHEAD SINGAPORE PTE LTD for any Loss of use claim for the said bus.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of July (month) 2021 (year)



Signed by Go-Ahead Singapore Pte Ltd
(With chop if applicable)

Signed by LexBuild
International Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, LEXBUILD INTERNATIONAL PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,120.00 (Global Sum) for vehicle no. SBS 15J that was damaged pursuant to the accident which occurred on 24/07/2021 (date) along NEAR 81 ANCHORVALE CRES involving vehicle no/s SMM 8546S.

This is pursuant to the inspection conducted on 30/07/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner GO AHEAD SINGAPORE PTE LTD (“the third party claimant”) of vehicle no. SBS 15J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBS 15J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2 (day) of Sept (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

TAX INVOICE

Invoiced To :

AIG Asia Pacific Insurance Pte Ltd
 AIG Building
 78 Shenton Way
 #07-16 Singapore 079120

Tel. : 6419 3000 Fax : 68357416
 Attn : Motor Claims Department

Invoice No. : LBE202108-003
Date : 12/08/2021
Your Ref. : CC4/AIG21008017/pa
Our Ref. :
Vehicle No. : SBS15J
Issued By : Shirley Lim
Terms : C.O.D.
Page No. : 1 of 1

| Item Code | Description | Qty | Unit Price | Amount |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|------------|----------|
| | Being third party claim for: SBS15J | | | |
| | - Policy Holder : GO AHEAD SINGAPORE PTE LTD - Policy No : D-19094111MFB - Vehicle No : SBS 15J - Accident date: 24/07/2021 - TPC : SMM8546S - Our Ref: AC21/031 | | | |
| JOB | Being Part by Part repair claim CC4/AIG21008017/pa3 | 1 JOB | 2,074.24 | 2,074.24 |

E. & O.E.

Sub-Total S\$ 2,074.24

GST 7% S\$ 145.20

Total Inc. GST S\$ 2,219.44

Our bank details:

Account Name : LexBuild International Pte Ltd
 Bank Name : Standard Chartered Bank (Singapore) Ltd
 Account No. : 010-2075727
 SWIFT Code : SCBLSG22

Please indicate invoice number on reverse side of the cheque or send the remittance advice to finance@lexbuild.com.

Claim for damage or shortage shall not be considered unless we are notified in writing within seven (7) days of this invoice date.

Interest of 1% per month is chargeable on overdue account.

LexBuild International Pte Ltd



Authorised Signature

LexBuild International Pte Ltd

11 Tuas Bay Close, #04-02 West Star, Singapore 636996
 Tel: (65) 6456 3533, Fax: (65) 6456 3353
 Website: www.LexBuild.com, Email: finance@lexbuild.com


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMM8546S

Date of Accident

24/07/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/07/2021 - 16/07/2022**

Requested By **LIM SIEX TUAN (LEXBUILD INT...**

Requested Date **28/07/2021 10:23**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Notification - ACCIDENT INVOLVING SMM 8546S(AIG) AND SBS 15J AT/ALONG ANCHORVALE ST TO SENGKANG E WAY (SLIP RD) ON 24/07/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 30/7/2021 2:47 PM

To: GUANHEECHIOK@GMAIL.COM <GUANHEECHIOK@GMAIL.COM>; CHIOKYONGJIE@GMAIL.COM <CHIOKYONGJIE@GMAIL.COM>

30 July 2021

Mr Chiok Guan Hee

[By Email Only]

Driver: Mr Chiok Yong Jie

Dear Sir/Madam,

You Ref: SMM8546S

Our Ref: CC4/AIG21008017/pa3

ACCIDENT INVOLVING SMM 8546S(AIG) AND SBS 15J AT/ALONG ANCHORVALE ST TO SENGKANG E WAY (SLIP RD) ON 24/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SBS15J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was approaching to main road from slip road and collided with third party who was driving along the main road. Under Motor Accident Guide, vehicle approaching the major road from a minor road should give way to oncoming traffic on the major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 28 Jul 2021 15:23 | Clim Dtl Modified | Claimant's Name: -> Go Ahead Singapore Pte Ltd. | [A] HOW MEI KWAN |
| 2 | 28 Jul 2021 15:23 | Clim Veh Model Changed | (205893) VOLVO B9TL 9.4 D AUTO TURBO ABS (A). | [A] HOW MEI KWAN |
| 3 | 28 Jul 2021 15:23 | Clim Created | Reg No: SBS15J. Acct Date: 2021/07/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Lexbuild International Pte Ltd - Loyang Way (HQ) | [A] HOW MEI KWAN |
| 4 | 28 Jul 2021 15:23 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 28 Jul 2021 15:23 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/08/06 | [A] HOW MEI KWAN |
| 6 | 28 Jul 2021 15:23 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 28 Jul 2021 15:23 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 28 Jul 2021 15:23 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 28 Jul 2021 15:29 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HOW MEI KWAN |
| 10 | 28 Jul 2021 15:29 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 11 | 30 Jul 2021 14:26 | Video Downloaded | Downloaded Video - Accident | [A] HOW MEI KWAN |
| 12 | 30 Jul 2021 14:41 | Video Downloaded | Downloaded Video - Accident | [A] CHEW HSIAO TONG |
| 13 | 22 Aug 2021 22:20 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 14 | 22 Aug 2021 22:20 | Clim Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 15 | 22 Aug 2021 22:20 | Clim Dtl Modified | JPJ Reg. Date: -> 2015/12/30. | [A] JOANNE LEE KHANG MIN |
| 16 | 22 Aug 2021 22:20 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 17 | 24 Aug 2021 08:32 | Adj Mandate Request | Cur.Req:3271.44:Liability: 100%(B1) *Quantum: (a)CORw/GST: \$2,219.44+ (b)LOU(3days x \$350.00): \$1,050.00 + (c)Search fee: \$2.00 = Total: \$3,271.44 *3 recommendation repair days *For your approval please. | [A] CHEW HSIAO TONG |
| 18 | 31 Aug 2021 11:12 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/08/06 | [I] MdNoor, Norsiah |
| 19 | 31 Aug 2021 11:12 | Adj Mandate Set | Approved:3271.44. | [I] MdNoor, Norsiah |

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-------------------|----------|--------------------------------------|------------------------------------------------|--------|--------------|--------|
| 2712801 | 29 Jul 2021 16:54:57 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SBS15J | Low, Xianyu | xx.xx |
| 2712805 | 29 Jul 2021 17:01:03 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SBS15J | SMM8546S | 11.00 |
| 2713018 | 30 Jul 2021 14:27:27 | Video Upload | Motor | AIG Asia Pacific | AIG Asia Pacific | SBS15J | HOW MEI KWAN | xx.xx |

| | | | | Insurance Pte. Ltd. | Insurance Pte. Ltd. (SG) | | | |
|---------|-------------------------|--------------------------|-------|-----------------------------------------------|----------------------------------------------------|--------|-----------------|-------|
| 2713019 | 30 Jul 2021 14:27:27 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SBS15J | HOW MEI KWAN | xx.xx |
| 2718349 | 22 Aug 2021 22:20:41 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SBS15J | SMM8546S | 11.00 |