

Our Ref: CT0721/SH 8308T/JW(st)
Date: 04.08.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 26.07.2021 INVOLVING SH 8308T & SMF7829U ALONG MARINA BLVD X SHEARES AVE

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SH 8308T, which was involved in the captioned accident with your insured vehicle No SMF7829U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,086.50
2. Loss of Rental	3 days x S\$ 125.40	S\$	376.20
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,704.70**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> [X] Original Repair Bill	<input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> [X] GIA/Police Report(s)	<input checked="" type="checkbox"/> [X] Rental Rate Letter
<input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> [X] Downtime/Mileage Record
<input type="checkbox"/> [] Survey Report / Bill	<input type="checkbox"/> [] Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> [] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SH8308T , SMF7829U** **ON 26-Jul-21 19:10**
ALONG **MARINA BLVD X SHEARES AVE**

I / We **EE TECK HIAN** (Hirer) NRIC No.: **SXXXX417G**

and/or **WONG KIM CHEW** (Relief) NRIC No.: **SXXXX167B**

Taxi Number **SH8308T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Jul-2021**

Name of Hirer **EE TECK HIAN**

Hirer NRIC **SXXXX417G**

Signature :



Address **435 BUKIT PANJANG RING ROAD #...**
670435

Contact No. **98761988**

Name of Relief **WONG KIM CHEW**

Relief NRIC **SXXXX167B**

Signature :



Address **220 PETIR ROAD 03-333**
670220

Contact No. **89338268**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,086.50** (Repair Cost), **S\$350.80** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SH 8308T** that was damaged pursuant to the accident which occurred on **26/07/2021** (date) along **MARINA BLVD** (location) involving vehicle no/s **SMF 7829UL**. This is pursuant to the inspection conducted on **28/07/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8308T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8308T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of Sept (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 606088

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Workshops**GST REG. NO. M2-8921817-3****TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 8308T**MAKE**
TOYOTA**MODEL**
PRIUS HYBRID(G4)**DATE OF REG**
30.05.2017**CHASSIS CODE**
JTDKB3FU803557283**NO/DATE**
91583341 03.08.2021**JOB NO.**
305480166**ODOMETER READING**
_____**JOB TYPE**

Description : 3P 26.07.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,950.00
Add GST @ 7.000 %	136.50
Total Invoice amount	2,086.50

Issued by : KATHERINETAN 03.08.2021 16:37:57
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21070407

Date: 30 July 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/07/2021 @ 19:10 hrs
ALONG MARINA BLVD X SHEARES AVE
INVOLVING SMF7829U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8308T** (the "Taxi"). The Taxi was hired to **EE TECK HIAN IC NO SXXXX417G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SA 83089

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO						FROM	TO
93853	123	1800	2345	21-7-21	accident	141	14	12	1600	-
94169	376	0507	1710	21-7-21	Repair			007	1545	-
94332	163	1755	0015							
94523	190	0510	1350							
94662	139	1745	2330							
94798	126	0506	1101							
94924	136	1815	2315							
95237	313	0806	1710							
95389	152	1755	2253							
95645	256	0507	1509							
95673	28	1510	1540							


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMF7829U

Date of Accident

26/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/11/2020 - 25/11/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **27/07/2021 17:13****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SMF 7829U & SH 8308T ALONG/AT MARINA BLVD ON 26/07/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 8/2/2021 9:35 PM

To: ANNCONGPL@HOTMAIL.COM <ANNCONGPL@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (160 KB)

GIA-addendumform.pdf;

Our Ref: CC4/AIG21008016/T1ra3

CONG PEILIAN- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 7829U & SH 8308T ALONG/AT MARINA BLVD ON 26/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SH 8308T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was going straight on a 'left turn only' lane and collided with Third Party who was moving along its lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

We notice that vehicle number reported in your accident report is incorrect. Kindly assist to fill up attached form with the correct vehicle number.

Kindly assist to amend accident with attached form.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jul 2021 14:59	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	28 Jul 2021 14:59	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	28 Jul 2021 14:59	Clim Created	Reg No: SH8308T. Acct Date: 2021/07/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loy ang)	[A] HOW MEI KWAN
4	28 Jul 2021 14:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jul 2021 14:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/06	[A] HOW MEI KWAN
6	28 Jul 2021 14:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jul 2021 14:59	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Jul 2021 14:59	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Jul 2021 15:00	Label Added	(23):Express.	[A] HOW MEI KWAN
10	28 Jul 2021 15:00	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	02 Aug 2021 21:35	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	06 Aug 2021 12:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	06 Aug 2021 12:35	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	06 Aug 2021 12:35	Clim Dtl Modified	JPJ Reg. Date: -> 2017/05/30.	[A] JOANNE LEE KHANG MIN
15	06 Aug 2021 12:35	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	08 Sep 2021 17:16	Adj Mandate Request	Cur.Req:2614.70:Lia:100%*Quantum:(a)COR:\$2,086.50+(b)LOR(3days x \$125.4):\$376.20+(c)LOI (3days x \$50):\$150 +(d) GIA search fee:\$2=Total:\$2,614.70*Recommended 2 repair days +1 PRS= 3 Days	[A] Jaslin Kok Chin Yi
17	13 Sep 2021 11:43	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
18	13 Sep 2021 11:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/06. Mandate Remarks: mandate approved. check log card for 2 days of LOR and LOI	[I] Goh, Jeremy-CX
19	13 Sep 2021 11:51	Adj Mandate Set	Approved:2439.30:mandate approved. check log card for 2 days of LOR and LOI	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2712415	28 Jul 2021 15:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SH8308T	SMF7829U	11.00
2712830	29 Jul 2021 18:07:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SH8308T	Low, Xianyu	xx.xx
2714960	06 Aug 2021 12:35:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH8308T	SMF7829U	11.00

