

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 22 October 2021 1:57 PM
To: Admin-D (LKKAuto); 'Joel Goh'; assignments; SUR
Subject: RE: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (DM21HO01064-JG)
Attachments: SMT 7949H PRELI ADVISED.pdf

Dear Joel,

Kindly ignore the previous email.

Re-send.

Enclosed preliminary revised of vehicle SMT 7949H
Date of survey: 2/8/2021
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 3 August 2021 11:07 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (DM21HO01064-JG)

Dear Joel,

Please be informed that we have inspected the vehicle SMT 7949H on 2/8/21.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 July 2021 2:30 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (DM21HO01064-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 28 July, 2021 12:50 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (DM21HO01064-JG)

Dear LKK

Please assist on this PRS as SJE.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Friday, 23 July 2021 11:43 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: RE: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (DM21HO01064-JG)

Our Ref: M89.115869.21 (sj)

Your Ref: DM21HO01064-JG

23 July 2021

EQ INSURANCE COMPANY LTD

5 Maxwell Road

#17-00 Tower Block MND Complex,

Singapore 069110

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 23 July 2021 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultant Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: MCS Garage

10 Kaki Bukit Road 2
#03-25 First East Centre
Singapore 417868

Contact Person: Mr Kendrick (9270 0917) / 8285-7623 (Ah Hock)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor : _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor : _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor : _____
(Name & signature)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Friday, 23 July, 2021 10:18 AM

To: 'Jerome Soh'

Cc: 'Jacqueline Tan'; 'Kenrick Kuek'; EQI PRS

Subject: RE: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS (DM21HO01064-JG)

Without Prejudice

Save As To Costs

Dear Jerome

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108

7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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 Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Friday, 23 July 2021 10:07 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; 'Kenrick Kuek' <suheng@gmail.com>
Subject: Pre-Repair Survey for ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS

Our Ref: M89.SMT7949H.21 (sj)
Your Ref: SGX 1010 E

21 July 2021

EQ INSURANCE COMPANY LTD

BY FAX (6223 4190) & BY HAND

5 Maxwell Road
#17-00 Tower Block MND Complex,
Singapore 069110
Attention: Motor Claims Department

(6224 3903) general
eqiprs@eqinsurance.com.sg

Dear Sirs,

**ACCIDENT INVOLVING SMT 7949 H & SGX 1010 E ON 19 JULY 2021 ALONG JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD AT ABOUT 1325 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Fast & Furious Automotive to notify you of a road traffic accident on **19 JULY 2021** at about 1325 HOURS at/along **JUNCTION OF UPPER BUKIT TIMAH ROAD AND OLD JURONG ROAD** involving our client's vehicle registration number **SMT 7949 H** and vehicle registration number **SGX 1010 E** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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