

Celine Fong (LKKAUTO)

From: Ellianaeldahwati Binte Mohd Ali <ellianaewbma@sbstransit.com.sg>
Sent: Tuesday, 12 July 2022 11:44 AM
To: ENG HUEY NI
Cc: MT_Claim_SG; KENNY LIM CHING GHEE; Celine Fong (LKKAUTO); assignments
Subject: Re: SBS REF: IP 202102638 /RC/EA ---- YOUR REF: 20/21/21/VC05/024730 - 3RD REMINDER

WITHOUT PREJUDICE

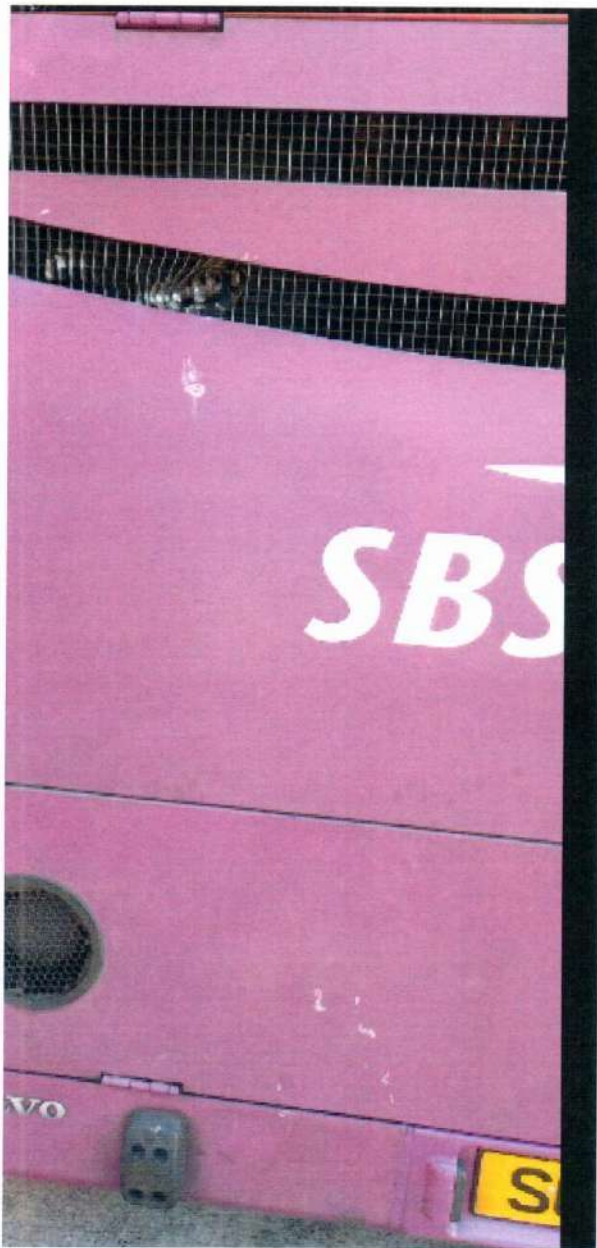
Dear Huay Ni, 3RD REMINDER

ACCIDENT INVOLVING SG 5320G AND YN 8362H ON 26.06.2021

As requested, please see photos appended below.

Please note that our bus was subjected to pre repair survey.





Best Regards,

Elliana Ali
Claims Officer
Claims Department

Please scan QR code to read SBS Transit Ltd Data Protection Policy



NOTICE ON COVID-19

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

For the health and safety of our customer, service providers and employees, we regret that we are unable to entertain any physical meetings for the time being and suggest that all communications be done through email, phone call and virtual meeting.

All submission of claim related documents and information shall be in softcopy through email. I am contactable through my email; ellianaewbma@comfortdelgro.com and for urgent matters.

The information contained in these documents may be privileged and confidential and is intended for the exclusive use of the addressee designated above. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error, please notify the sender immediately.

THE MESSAGE IS CONFIDENTIAL. ANY UNAUTHORISED DISCLOSURE, USE OR DISSEMINATION, EITHER WHOLE OR PARTIAL, IS PROHIBITED.

We are committed to excellence. For our continual improvement, please contact Mr Peter Chelliah at peterjc@sbstransit.com.sg if you have any suggestions or have yet to receive a response to your issue. We welcome your feedback.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 7 July 2022 3:05 pm

To: Ellianaeldahwati Binte Mohd Ali <ellianaewbma@sbstransit.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SBS REF: IP 202102638 /RC/EA ---- YOUR REF: 20/21/21/VC05/024730 - 3RD REMINDER

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Lonpac External - Confidential

WITHOUT PREJUDICE

Hi Elliana,

As spoken just, please let us have the colour photos showing damages to your bus SG5320G.

Certification for Bus Repairs

SBS Transit

CBR REF NO. : HG20213149

Depot : HG

Report No.: W28762021

BUS VEHICLE NO. : SG5320G

Driver's Co no. & Name : 81483 Ye Qingguang

Accident Date : 26/06/2021

Date in : 26/06/2021

Date Out : 28/06/2021

Yr Of Reg	Make / Model	Chassis No.
2016	Volvo B9TL Eu5, DD, AC, 3 Axle	YV3S4P923GA176475

Stock Code	Description	Quantity	Total Material cost(S\$)
		0	\$0.00
30730009	BOSTICK SEALANT 7008	1 <i>neu</i>	\$15.00
30750142	REAR ENGINE COMPARTMENT DOOR	1 <i>bt</i>	\$3,104.00
42311205	PLATE;2MX1M;SOUND ABSORBER	1 <i>bt</i>	\$463.00
TOTAL FOR PARTS			S\$ 3582.00
S/N	Labour / Spray Painting / Contractor Cost	Amount	
1	(2) Workshop Labour	S\$	184.00
2	Contractor's repair charges	S\$	300.00
TOTAL LABOUR / SPRAY PAINTING / CONTRACTOR COST			S\$ 484.00
Repair cost of Advertisement / Livery			S\$ -
TOTAL DAMAGE			S\$ 4066.00

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Yr Of Reg	Make / Model	Chassis No.
2016	Volvo B9TL Eu5, DD, AC, 3 Axle	YV3S4P923GA176475
TOTAL DAMAGE		S\$ 4066.00
Overheads		S\$ <u>Xmn</u> 1219.80
Towing Charges		S\$ -
Repair Period : 1 day(s)	Loss of Use	S\$ <u>Xmn</u> 416.80
TOTAL LOSS		S\$ 5702.60

Prepared By : Zakaria Bin Ahmad

Date : 25/07/2021

Approved By
Workshop Mgr : Aw Boon Huan

Date : 27/07/2021

Survey Fee	refer to Group Claims
TOTAL DUE	S\$ 5702.60

Acknowledged By
Depot Safety : Ang Kiat Siang

Date : 27/07/2021

* This is computer generated document and does not require signature

olday

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Soon Seng Vehicle Maintenance Pte Ltd

bizSAFE

R.O.C. No. 201627674R

18 Kaki Bukit Road 3, #02-09 Entrepreneur Biz Centre

Singapore 415978

Phone: 8181 9513

Email: soonseng_vehicle@yahoo.com

Prepared by: Chu Kok Long

INVOICE

DATE:	30/08/2021
INVOICE #	6199
Customer SVO	SBST0000051570
Due Date	30 days

BILL TO

SBS Transit Ltd
Hougang Workshop
No. 4 Defu Avenue 1
Singapore 539536

DESCRIPTION	QTY	Unit Price (\$\$)	Amount (\$\$)
Bus No.: SG 5320G DD	1		
Service Description:			
Remove & replace damaged		300.00	300.00
Rear compartment door panel			
SSV.No.: 20760			
Parts and Materials - supplied by SBS Transit			
GRAND TOTAL			\$300.00
AMOUNT DUE			\$300.00

Make all cheques payable to:
" Soon Seng Vehicle Maintenance Pte Ltd "
R.O.C. No. 201627674R

COMPANY STAMP & AUTHORISED SIGNATURE

