

**Re: aigencrypt - RE: RE: - SMX8155D / 5633159214SG**

Hui Zhen (LKK Auto) &lt;huizhen@lkkauto.com&gt;

Fri 7/30/2021 10:01 AM

To: Claims Dept &lt;claims@premiumauto.com.sg&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMX 8155D, (Excess \$3,000).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Hui Zhen** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>**Sent:** Thursday, July 29, 2021 9:51 AM**To:** Claims Dept <claims@premiumauto.com.sg>**Cc:** SUR <sur@lkkauto.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>**Subject:** aigencrypt - RE: RE: - SMX8155D / 5633159214SG

Dear Tony,

Coverage has been confirmed.

YIDR excess S\$3000 applied as driver has less than 2 years driving experience.

OD excess is S\$800. 100% in car camera excess waiver applied.

Hence, final excess is S\$3,000

'Claim adjudicated based on current material facts, we reserve **our rights** to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third party claim against insured's policy**'.

**Thanks and regards,**

**Aashweenjeet Kaur (Aashween)****AIG**

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com) | [www.aig.sg](http://www.aig.sg)**From:** Claims Dept <claims@premiumauto.com.sg>**Sent:** Wednesday, July 28, 2021 6:59 PM**To:** Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>**Cc:** sur@lkkauto.com; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; 'Claims Dept' <claims@premiumauto.com.sg>**Subject:** [EXTERNAL] RE: - SMX8155D / 5633159214SG

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Dear Aashween,

Attached rear video footage for your kind reference.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]**Sent:** Wednesday, 28 July 2021 3:58 PM**To:** Claims**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts**Subject:** - SMX8155D / 5633159214SG



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