

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2107-048

Your Ref : SFS301K

Date : 28.July 2021

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5377P AND SFS301K ON 10/07/21 07:37 PM ALONG
HANDY ROAD TOWARDS PLAZA SINGAPURA**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,155.60
2.	Loss of Rental for <u>2</u> days @ \$ <u>96.30</u> per day	\$	192.60
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,455.69

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5377P and SFS301K along HANDY ROAD TOWARDS PLAZA SINGAPURA on 10/07/21 07:37 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 28 (day) of July 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2107-048

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00073862103

Claim No : SNM21D204196/LKKDS

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$ 1,455.65

SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED FIFTY FIVE AND
CENTS SIXTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 5377P✓

Insured Vehicle No. : SFS 301K✓

Date of Loss : 10/07/2021✓

Place of Accident : HANDY ROAD TOWARDS PLAZA SINGAPURA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WON YEN JIUN

Driver Name : WON YEN JIUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,155.60
(3) Loss of Use /Rental/Earning	S\$	292.60
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,455.65
	=====	

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : 2XXXXXX78K

Signature : 

Date : 03 DEC 2021

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2107-061 DATE : 27. July 2021 REFERENCE NO : AAD2107-048 TERMS : DUE DATE : 27. July 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5377P; DOA 10.07.21(PART-BY-PART-21)	1	1,155.60	1,155.60

Total SGD Excl. GST :	1,080.00
7% GST :	75.60
Total SGD Incl. GST :	1,155.60

**** ONE THOUSAND ONE HUNDRED FIFTY FIVE AND SIXTY SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

28 July, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/07/21 07:37 PM at HANDY ROAD TOWARDS PLAZA SINGAPURA

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5377P. The taxi was hired to LIP HON SENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

10-07-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2107-048	Accident Date 10-07-2021
7/26/2021 14:00	7/27/2021 11:00	SHD5377P

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2021 / 16:49:32

Receipt Date/Time : 12 Jul 2021 / 16:49:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210712-003138

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJF9557B				
As at 11 Jul 2021/17:00:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SJF9557B Enquiry Fee 20210712164824876594	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLL8626L				
As at 03 Jul 2021/14:35:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
2	Insurance Enquiry - SLL8626L Enquiry Fee 20210712164824995887	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLQ5437J				
As at 11 Jul 2021/16:55:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SLQ5437J Enquiry Fee 20210712164825183201	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SFS301K				
As at 10 Jul 2021/19:37:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SFS301K Enquiry Fee 20210712164825332612	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SFS 301K & SHD 5377P ALONG/AT HANDY ROAD TOWARDS PLAZA SINGAPURA ON 10/07/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 9/2/2021 4:08 PM

To: LANCER8073@YAHOO.COM.SG <LANCER8073@YAHOO.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21007991/Krs3

WON YEN JIUN - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SFS 301K & SHD 5377P ALONG/AT HANDY ROAD TOWARDS PLAZA SINGAPURA ON 10/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 5377P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane and collided with third party who was on own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D204196/C02/SFS301K/CHNGPW / FW: Direct Settlement - Accident Involving SFS 301K (OI : CTI - TBA) and SHD 5377P (TP : LKK REF - CC3/CTI21007991/Krs3) on 10/07/2021

Adeline Chng <adeline.chng@sg.cntaiping.com>

Thu 12/2/2021 5:08 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice, Save as to Costs

Dear Jaslin

Please proceed to resolve claim at \$ 1,455.69 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, November 18, 2021 3:52 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204196/C02/SFS301K/CHNGPW / FW: Direct Settlement - Accident Involving SFS 301K (OI : CTI - TBA) and SHD 5377P (TP : LKK REF - CC3/CTI21007991/Krs3) on 10/07/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SFS 301K (CTI) AND SHD 5377P (TP) ON 10/07/2021

We refer to the above matter.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$ 1,455.65 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,818.55	\$ 1,155.60 (\$1,080.00 + 7% GST)
2. Loss of Rental (2 days x \$96.30)	\$ 192.60	\$ 192.60 (2 days x \$96.30)
3. Loss of Income (2 days x \$50.00)	\$ 100.00	\$ 100.00 (2 days x \$50.00)
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.45

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Monday, August 2, 2021 9:24 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204196/C02/SFS301K/CHNGPW / FW: Direct Settlement - Accident Involving SFS 301K (OI : CTI - TBA) and SHD 5377P (TP : LKK REF - CC3/CTI21007991/Krs3) on 10/07/2021

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Su Li

Attached herewith our insured SAS for your perusal.

NOTICE :

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng
Sent: Friday, 30 July 2021 10:19 AM
To: suli@lkkauto.com; admin-a@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204196/C02/SFS301K/CHNGPW / FW: Direct Settlement - Accident Involving SFS 301K (OI : CTI - TBA) and SHD 5377P (TP : LKK REF - CC3/CTI21007991/Krs3) on 10/07/2021

Without Prejudice, Save as to Costs

Dear Su Li/Jaslin

Please be informed that our insured has yet to file accident report.

We will proceed to send reminder to our insured.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 29 July 2021 7:17 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204196/C02/SFS301K/CHNGPW / FW: Direct Settlement - Accident Involving SFS 301K (OI : CTI - TBA) and SHD 5377P (TP : LKK REF - CC3/CTI21007991/Krs3) on 10/07/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM21D204196/C02/SFS301K/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 29 July 2021 3:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFS 301K (OI : CTI - TBA) and SHD 5377P (TP : LKK REF - CC3/CTI21007991/Krs3) on 10/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 5377P at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd