

## Shiau Chan (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 6 August 2021 5:22 pm  
**To:** VAuG Claims  
**Cc:** SUR; Admin-D (LKKAUTO); assignments  
**Subject:** RE: SNM21D204008/DMPCSNW00063462100/SLE9057J

**Importance:** High

[Strictly Confidential]

Dear Raymond

Please contact our surveyor to survey before and after repair.

Do not need to submit estimates for this case.

Please do not treat this decision as a precedent case.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Friday, 6 August 2021 2:47 PM  
**To:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** sur@lkkauto.com  
**Subject:** RE: SNM21D204008/DMPCSNW00063462100/SLE9057J

[Strictly Confidential]

Dear Meng Yan

Attached is the offer to insured for your perusal.

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**Thank you.**

**Adeline Chng**  
Claims Department

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 6 August 2021 2:45 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: SNM21D204008/DMPCSNW00063462100/SLE9057J

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Dear Adeline,

Noted with thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Friday, 6 August, 2021 2:21 PM

**To:** [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** CheangWalter Lai <[cheangwalter@gmail.com](mailto:cheangwalter@gmail.com)>; VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Subject:** SNM21D204008/DMPCSNW00063462100/SLE9057J

**Importance:** High

Dear Mr HO

Attached herewith towing letter for your perusal.

Please allow insured to tow out his vehicle.

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Aside to LKK, please assist to follow up and liaise with **Vin's Auto Pte Ltd**

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**Thank you.**

**Adeline Chng**

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