

## Cecilia Chong (LKK Auto)

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**From:** Chia Sin Muk <em1autopteltd@gmail.com>  
**Sent:** Tuesday, 12 October 2021 4:54 pm  
**To:** Admin A; Cecilia Chong (LKK Auto); claimsdocmanagement@aig.com  
**Subject:** LOD - YN 7104T, your ref. no. GBF2072Z, DOA : 23.07.2021 TP - AIG  
**Attachments:** YN7104T, AIG - LOD-12102021165351.pdf

### WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR : \$ 8,881.00  
LTA : \$ 7.45  
LOU : \$ 1,750.00 (7 days x \$250 - Refrigerator Box)  
PRI : \$ 500.00 (2 Days x \$250)

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Total : \$11,138.45  
=====

Kindly arrange for settlement.

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

### **EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

### LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) YN 7104T and GBF2073Z1  
ON 23/7/2021 ALONG BLE towards CTE  
I, Leong Hup Food Pte Ltd, NRIC No. / Company Reg. No.  
199102277N of (address)

Postal Code \_\_\_\_\_, the registered owner (or authorised agent) of motor vehicle registration number  
YN 7104T hereby authorise your workshop EM-1 Auto Pte Ltd (Company/GST REG.No. : 201316380R)

Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten. I, further authorize that the monies to be made payable to EM-1 Auto Pte Ltd.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

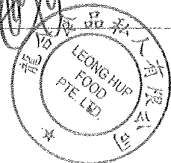
Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: \_\_\_\_\_

Company Stamp:  
(if applicable)



Name: \_\_\_\_\_

NRIC No: \_\_\_\_\_

Contact No: \_\_\_\_\_

Date: \_\_\_\_\_

Leong Hup Food Pte Ltd  
199102277N  
67572121  
24/7/2021

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, EM-1 AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$9,400.00 (Global Sum) for vehicle no. YN 7104T that was damaged pursuant to the accident which occurred on 23/07/2021 (date) along SLE TOWARDS CTE involving vehicle no/s GBF 2072Z.

This is pursuant to the inspection conducted on 28/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEONG HUP FOOD PTE LTD (the third party claimant") of vehicle no. YN 7104T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to YN 7104T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

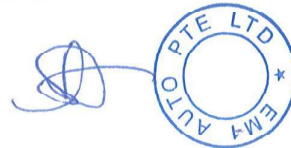
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of February (month) 20<sup>22</sup> (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

## TAX INVOICE

M/S LEONG HUP FOOD PTE LTD

Invoice No : 22/00009/5598TP

Date : 08-Feb-2022

AIG Asia Pacific Insurance Pte. Ltd.

Motor Claim Department

AIG Building

78 Shenton Way

#07-16 Singapore 079120

Attn : Ms. Cecilia Chong

Date of Accident : 23-Jul-2021  
Our Client's Vehicle Number : YN 7104T  
Vehicle Make / Model : MITSUBISHI CANTER  
Your Insurer : GBF 2072Z

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost(Recommend by LKK Taufikh)	8,300.00	581.00	8,881.00 SR

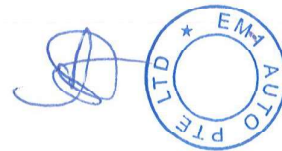
SGD ( Eight Thousand Eight Hundred Eighty-One only )

**GRAND TOTAL**

**8,881.00**

Subject to 7% GST

581.00



Authorised Signature and Company Stamp

&gt; Back to OneMotoring

YN7104 T



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Jul 2021 / 14:28:36

Receipt Date/Time : 26 Jul 2021 / 14:28:36

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210726-002324

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
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Result of Insurance Enquiry - GBF2072Z

As at 23 Jul 2021/12:32:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBF2072Z  
Enquiry Fee  
20210726142548158371

		7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45

Paid By

20210726142716133

Direct Debit: eNETS Debit  
(Internet Banking)

<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 13 October 2021 1:11 pm  
**To:** weisiang619@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER>OUR REF: CC4/AIG21007976/T1gs3 \*\*\* ACCIDENT INVOLVING GBF 2072Z & YN 7104T ON 23/07/2021 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21007976/T1gs3

13 OCTOBER 2021

**TAY TONG AH COMPANY**  
DRIVER: TAY SAN CHOON



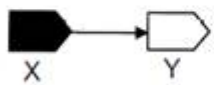
Dear Sir/Madam,

### ACCIDENT INVOLVING GBF 2072Z & YN 7104T ON 23/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **YN 7104T**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

	SCENARIO	DESCRIPTION	 X	 Y
	<b>FRONT TO REAR COLLISION</b>			
27.	 X → Y	Driver of the vehicle X will be 100% liable for losses incurred by the vehicle Y	100%	0%

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*YN7104T (5537998709SG)**  
**[GBF2072Z]**

TP

LEONG HUP FOOD PTE LTD

Jul 23 2021 12:20PM

[TAY TONG AH COMPANY]

Em-1 Auto Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **28/01/2022 16:29 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$10508.45) - YN7104T - Claim Handler: Loh, Chee-Heng**

Approved:10508.45:to amend Make & Model in report. Negotiate at best for LOU rate.