

**RE: [EXTERNAL] - SKK6335G / SLM4404G(GRAB) Date of accident:24-07-2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 7/27/2021 10:17 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: 'Gabriel Wee' <Gabriel@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Tuesday, 27 July, 2021 9:42 AM

**To:** Alan Quek <alan.quek@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Cc:** Gabriel Wee <Gabriel@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; assignments@lkkauto.com; Rasul (LKKAuto) <Rasul@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

**Subject:** RE: [EXTERNAL] - SKK6335G / SLM4404G(GRAB) Date of accident:24-07-2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKK6335G](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>

**Sent:** Monday, 26 July 2021 6:06 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - SKK6335G / SLM4404G(GRAB) Date of accident:24-07-2021

Dear Officer,

We agree to use your surveyor panel LKK Auto. May I know officer in-charge, kindly advise liability for direct settlement. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Motor Claim - III [[mailto:motorclaim@iii.com.sg](mailto:mailto:motorclaim@iii.com.sg)]

**Sent:** Monday, 26 July 2021 5:15 PM

**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>

**Cc:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>

**Subject:** RE: [EXTERNAL] - SKK6335G / SLM4404G(GRAB) Date of accident:24-07-2021

**This email was sent from outside of your organisation**

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Sent:** Monday, 26 July 2021 4:43 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** [EXTERNAL] - SKK6335G / SLM4404G Date of accident:24-07-2021

## India International Insurance

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SKK 6335 G & SLM 4404 G.**  
Along **UPP CHANGI RD EAST.**

We have instructs by our client's of motor vehicle no:**SKK 6335 G**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SLM 4404 G** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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