

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 28 July 2021 11:06 am
To: Subramaniam, Divyashni; Mavis, Chew; Cheok, Lee Wai
Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong; SUR; Chin, Lee-Ying
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of FBC 4956B.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Wednesday, 28 July 2021 10:52 am
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

Dear Shiau Chan,

Attached GIA Report for veh FBC4956B For your kind perusal.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, July 28, 2021 9:11 AM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Kindly provide us the FBC 4956B GIA report.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 27 July 2021 8:56 am
To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

Dear Eric,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Tuesday, 27 July, 2021 8:54 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

Dear Summer,

As per the PRI notice letter sent by TP law firm K. Krishna & Partners, which had been forwarded to you earlier yesterday along with the assignment, the workshop is YP Motorsports Trading as per screenshot.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address :-

M/S YP MOTORSPORTS TRADING
Block 9004 Tampines Street 93
#01-92
Singapore 528838

The same PRI notice is attached here once again for your easy reference.
Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, July 26, 2021 5:33 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; admin-a@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

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Dear Eric,

I contact Yee Auto.

How come have two workshop,so which workshop is YP or Yee Auto?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 26 July, 2021 5:23 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

Dear Summer,

May I know which workshop you contacted?
Thank you.

Regards,
Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, July 26, 2021 5:18 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; admin-a@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

This message is from an external sender; be cautious with links and attachments.

Dear Eric,

Thank you for your assignment.

Please be informed that according to the repairer, dun have this vehicle for survey.

Kindly provide the correct workshop for survey this vehicle.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 26 July, 2021 4:59 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBC4956B vs GBF4973K (OI) on D.O.A.: 21/07/2021

Hi,

Please refer to the enclosed request from **K. Krishna & Partners**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mr Marcus Chua** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: K Krishna Partners <kkrishnaoffice@gmail.com>

Sent: Monday, July 26, 2021 4:31 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBF4973K AND FBC4956B ON 21/07/2021

This message is from an external sender; be cautious with links and attachments.

Our Ref: SM.PRI-YP-FBC 4956B (dap)

Your Ref: GBF 4973K

Dear Sirs

We refer to your email dated 26 July 2021.

Our client is agreeable to appoint Mr Marcus Chua from LKK Auto Consultants Pte Ltd.

Kindly contact Mr. Ho at his mobile no. 97483288 to arrange for the Pre Repair Inspection.

Thank you.

Regards

Daphne

On behalf of K. Krishna & Partners

On Mon, Jul 26, 2021 at 11:29 AM Teo, Ericweihong <Ericweihong.Teo@aig.com> wrote:



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập tin đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-08-02 11:29 +08 to read your message.
After that, open the attachment.

[More Info](#)

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