

## Veron Chen (LKKAUTO)

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**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Sent:** Thursday, 14 October 2021 10:46 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Ramesh; Hasrianah Binte Hassan  
**Subject:** RE: YP 9299R-DOA: 9/7/2021

Dear Ms. Veron,

Please be informed that vehicle not yet start repair.

Thank you.

**NOTICE:**

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

**t:** | **m:**9736 1300 | **f:** | **w:** www.goldbell.com.sg

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, October 13, 2021 10:40 AM  
**To:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Subject:** YP 9299R-DOA: 9/7/2021

Dear Catherine,

WITHOUT PREJUDICE

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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