

Re: AIGENCRYPT OD claim SJU3382Z - Incorrect OI DOB & date of driving pass in OI GIA report

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 27/7/2021 4:56 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJU3382Z (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Re-inspection require on hidden part, check item, supplementary part with clear photo.

Note: Before painting photo require on all Replaced Panel

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Tuesday, 27 July 2021 11:33 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Subject: RE: AIGENCRYPT OD claim SJU3382Z - Incorrect OI DOB & date of driving pass in OI GIA report

Hi Denise,

Done . thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg A member of the Jardine Cycle & Carriage Group

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Tuesday, 27 July 2021 10:37 am**To:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>**Cc:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>**Subject:** Re: AIGENCRYPT OD claim SJU3382Z - Incorrect OI DOB & date of driving pass in OI GIA report**This email was sent from outside of your organisation**

Hi Coco,

Please refer to below email from AIG

Kindly assist to amend the driver date of birth and date of driving pass in GIA report.



Once done please keep us updated

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Azlan, Syazairdina [<mailto:Syazairdina.Azlan@aig.com>]**Sent:** Tuesday, 27 July 2021 10:17 AM**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>**Cc:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>**Subject:** AIGENCRYPT OD claim SJU3382Z - Incorrect OI DOB & date of driving pass in OI GIA report

Dear Sir,

Kindly assist to amend the driver date of birth and date of driving pass in GIA report.

Date Of Birth	24/10/1986
Occupation	Indoor
Date Of Driving Pass	05/05/1963

Thank you.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

[Tel:8001206556](tel:8001206556) | Ext:1012205

Syzairdina.Azlan@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.