### Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

**Sent:** Wednesday, 28 July 2021 2:57 PM **To:** Cheok, Lee Wai; Olea, Maricel

Cc: 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'; 'Lim, Kok-Chong';

Admin-D (LKKAuto); 'Teo, Ericweihong'; assignments; SUR

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SKP182T AND FBJ1600K ON 22/07/2021

Dear Maricel/Kathlyn,

We have conducted vehicle FBJ 1600K

Please be informed that there is BI involved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 26 July 2021 4:26 PM

To: 'Teo, Ericweihong' < Ericweihong. Teo@aig.com>; Admin A < admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Hor, Yinrul' < Yinrul. Hor@aig.com>; 'Abu Kassim, Noor Mariesa' < NoorMariesa. AbuKassim@aig.com>; 'Subramaniam,

Divyashni' < Divyashni. Subramaniam@aig.com>; 'Lim, Kok-Chong' < Kok-Chong. Lim@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP182T AND

FBJ1600K ON 22/07/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Ericweihong < <a href="mailto:Ericweihong.Teo@aig.com">Ericweihong.Teo@aig.com</a>>

Sent: Monday, 26 July, 2021 4:14 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Hor, Yinrul < Yinrul. Hor@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa. AbuKassim@aig.com >; Subramaniam,

Divyashni <Divyashni.Subramaniam@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP182T AND

FBJ1600K ON 22/07/2021

#### Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

# **Eric Teo Wei Hong**

AIG

Claim Adjuster II.

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Monday, July 26, 2021 4:13 PM

To: winnie@yoga-legal.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul

< <u>Yinrul.Hor@aig.com</u>>; Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP182T AND

FBJ1600K ON 22/07/2021

#### Without Prejudice

Your Reference: CY.FBJ1600K.21.EQ(ZM).wp

Our Reference: 7317811161SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

#### Kind regards,

# Eric Teo Wei Hong AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Monday, July 26, 2021 3:06 PM

**To:** Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Cc: Lim, Kok-Chong < <u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa < <u>NoorMariesa.AbuKassim@aig.com</u>>; Hor, Yinrul < Yinrul.Hor@aig.com>; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com>

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP182T AND

FBJ1600K ON 22/07/2021

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Dear Sirs

We refer to the above matter.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose the surveyor as appended below:-

#### 1. Low Sar Huei

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert'.

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection

Regards,

Ms Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank Singapore 198785

Tel : (65) 6292 5838 Fax : (65) 6292 5938

Email: winnie@yoga-legal.com

(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: Teo, Ericweihong < Ericweihong. Teo@aig.com >

**Sent:** Monday, 26 July 2021 10:44 am

To: winnie@yoga-legal.com

 $\textbf{Cc:} \ Lim, \ Kok-Chong < \underline{Kok-Chong.Lim@aig.com} >; \ Abu \ Kassim, \ Noor \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Abu \ Kassim, \ Noor \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Abu \ Kassim, \ Noor \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Abu \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \ Yinrul \ Mariesa < \underline{NoorMariesa.AbuKassim@aig.com} >; \ Hor, \$ 

<Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP182T AND FBJ1600K ON

22/07/2021





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