

Fwd: LOD SUBMISSION - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021

Claims Dept <claims_rar@bifrostable.com>

Mon 30/8/2021 11:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 1 attachments (2 MB)

SJF3589Z.zip;

Without Prejudice

Dear Hsiao Tong,

Please refer to LOD below.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Suanne Tan

Motor Claims Department

Begin forwarded message:

From: Claims Dept <claims_rar@bifrostable.com>

Subject: LOD SUBMISSION - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021

Date: 27 August 2021 at 9:55:23 PM MYT

To: lod@iii.com.sg

Cc: claims <claims@bifrostable.com>

WITHOUT PREJUDICE

Our Ref : **SJF3589Z**

Your Ref : **SMY4663A**

27/08/2021

India International Insurance Pte Ltd

64 Cecil Street

#04/ #05 IOB Building

Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 20/07/2021 along LANGSAT ROAD & LORONG 1 CHANGI ROAD JUNCTION involving vehicles SJF 3589 Z and SMY 4663 A

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 4,494.00
2.	Loss of Rental for 10 Days x \$100/- per day	\$ 1,100.00
3.	LTA/GIA Search fee	\$ 7.45
	TOTAL	\$ 5,601.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrotauto.com

Yours faithfully,
SUANNE TAN
MOTOR CLAIMS DEPARTMENT
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 20/07/21 along CANGSAT RD & LOR 1 CHANGI RD.
involving vehicles SJF 3589 Z & SMY 4663 A.

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no SJF 3589 Z at my request, I/We, LOH CHEE WAI. ("the claimant") of 288 C (address) bearing NRIC No SJF 3589 Z. the owner of motor vehicle no SJF 3589 Z. hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

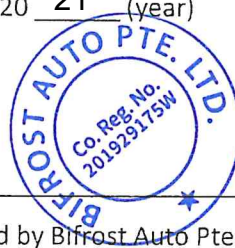
Dated this 26 day of July (month) 20 21 (year)

LOH CHEE WAI

Signed by "the claimant"

Name: LOH CHEE WAI

NRIC No:



Signed by Bifrost Auto Pte Ltd

Name: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0003437
Claimant Ref : SJF3589Z

We/I, Bifrost Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,500.00 (Global Sum) ~~(repair cost)~~, S\$ ~~_____~~ (loss of use/rental), S\$ ~~_____~~ (search fee), vehicle no. SJF3589Z that was damaged pursuant to the accident which occurred on 20/07/2021 (date) at LANGSAT ROAD & LORONG 1 CHANGI ROAD JUNCTION (location) involving vehicle no. SMY4663A (insured vehicle). This is pursuant to the inspection conducted on 26/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH CHEE WAI IGNATIUS ("the third party claimant") of vehicle no. SJF3589Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJF3589Z (vehicle no.) as a result of the accident.

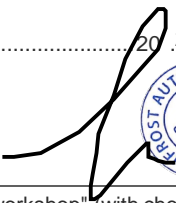
We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,500.00 to BIFROST AUTO PTE LTD.


Dated this 13 day of SEP 2021

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)
Name: SUANNE TAN
NRIC: SXXXXX87Z
Address: _____
Nationality: _____
Occupation: _____



WITNESS:

Signature:  LTG
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____



BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.RA.2109012
Inv. Date : 13-09-2021
Ref : 20/07/2021
Terms : 30 Days
Veh. No. : SJF3589Z
Make & Model : Toyota Vios

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$4,200.00	\$4,200.00	\$294.00

Subtotal for invoice : S\$4,200.00
GST (7.0%) : S\$294.00
Total : S\$4,494.00

On behalf of **BIFROST AUTO PTE. LTD.**



(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.



Revolution Automotive Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584
Co. Reg. No.: 201907652D

LOH CHEE WAI

Contact: 8868 6369

Rental Invoice

Invoice No. : L2107023
Date : 29/07/2021
Ref No. : SJF 3589 Z
Currency : SGD
Terms : COD
RA No. : -
Veh No. : SJM 2265 C

#	Rental Period	Rate	Disc	Amt
1.	Rental (20/07/2021 1830hrs to 29/07/21 1700hrs)	1200.00	0.00	1200.00

Total : \$ 1,200.00
Amount Due: \$ 1,200.00

I agree to the price as listed above and affirm
that the goods are received in good condition.

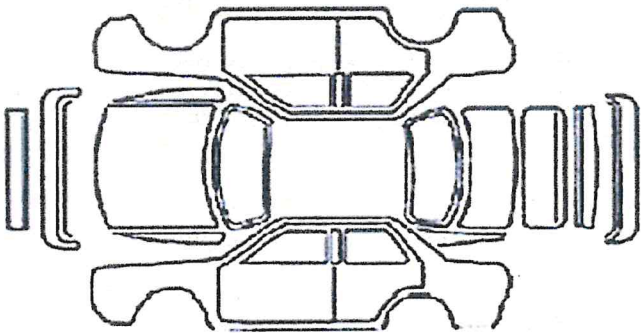
For Revolution Automotive Pte Ltd

(Customer's Signature and Company Stamp)





R00030

HIRER'S PARTICULAR		Veh. No/Model: SJF 3589 Z / TOYOTA VIOS.	
Name: LOK CHEE ANN.		Rental Veh. No/Model: SJM 2265C / SUBARU IMPREZA	
NRIC/Passport No: S9542173C		Date/Time Out: 20/07/21 / 1830HRS.	
Address: 37 VERDE CRESCENT S688392.		Date/Time In: 29/07/21 / 1700HRS.	
Tel: 88686369		<div><div>OUT</div><div>IN</div><div><div>1/2</div><div>1/2</div></div><div><div>E</div><div>F</div><div>E</div><div>F</div></div></div>	
Driving license No: Exp:		Milage: Milage:	
ADDITIONAL DRIVER'S PARTICULAR		Rental Charges	
Name:		S\$	
NRIC/Passport No:		per hour	
Address:		per day	
		per week	
		per month	
Tel:		Subtotal	
Driving license No: Exp:		GST @ 7%	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Others	
		TOTAL CHARGES 1200	
Physical Damage Excess		Mode of Payment:	
Singapore - Own Damage S\$2,000		Cash/Nets/Cheque/Credit Card:	
Singapore - 3rd Party Damage S\$2,000		Deposit	
Malaysia (if applicable) S\$8,000		Amount Refunded	
or Driver aged < 27 or above 65 and/or less than 2 yrs driving experience S\$3,000 (Additional)		Remarks:	
Regardless of age		Received by	
IMPORTANT NOTE:		I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.	
. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.		BIO	
. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without prior written consent of Revolution Automotive Pte Ltd.		Hirer Signature/Date	
. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.		Revolution Automotive Pte Ltd	
. In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.		Owner Signature/Date	



Receipt Page

Thank You!

You have completed this transaction.
A copy of the receipt has been sent to
dennisting94@hotmail.com as requested.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jul 2021 / 16:20:14

Receipt Date/Time : 21 Jul 2021 / 16:20:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210721-002801

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMY4663A As at 20 Jul 2021/17:50:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMY4663A Enquiry Fee 20210721161940580229	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
f19wj7h0			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

OK →

Print Receipt



Do not use your browser's Back or Forward
as this may result in information loss

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Jul 2021 16:14	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	26 Jul 2021 16:14	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	26 Jul 2021 16:14	Clim Created	Reg No: SJF3589Z. Acct Date: 2021/07/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Bifrost Auto Pte Ltd (Kaki Bukit)	[A] HOW MEI KWAN
4	26 Jul 2021 16:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Jul 2021 16:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/04	[A] HOW MEI KWAN
6	26 Jul 2021 16:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Jul 2021 16:14	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] HOW MEI KWAN
8	29 Jul 2021 15:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/04. Mandate Remarks: upload TP accident report as our ID has not reported as yet.	[I] Sundari Nagarajan
9	29 Jul 2021 15:34	Adj Mandate Set	Approved:0.00:upload TP accident report as our ID has not reported as yet.	[I] Sundari Nagarajan
10	03 Aug 2021 16:10	Clim Dtl Modified	Claimant's Name: - -> LOH CHEE WAI.	[A] HOW MEI KWAN
11	03 Aug 2021 16:10	Clim Registration Modified	Acct Time:00:00:00->17:00:00.	[A] HOW MEI KWAN
12	03 Aug 2021 16:10	Clim Veh Model Changed	(204808) -> (200942) TOYOTA VIOS 1.5 E (A).	[A] HOW MEI KWAN
13	17 Aug 2021 11:01	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 9) Remark: Insured driver turned out from minor road and hit 3rd party who was on main road.	[A] CHEW HSIAO TONG
14	17 Aug 2021 11:06	Label Removed	(30650):Non-Reporting.	[A] CHEW HSIAO TONG
15	17 Aug 2021 11:06	Label Added	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
16	17 Aug 2021 18:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/08/04. Mandate Remarks: Agree to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
17	17 Aug 2021 18:13	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
18	23 Aug 2021 22:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	23 Aug 2021 22:03	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
20	23 Aug 2021 22:03	Clim Dtl Modified	JPJ Reg. Date: -> 2008/05/28.	[A] JOANNE LEE KHANG MIN
21	23 Aug 2021 22:03	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	31 Aug 2021 16:46	Adj Mandate Request	Cur.Req:5501.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$4,494.00+ (b)LOR(10days x \$100.00): \$1,000.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$5,501.45 *Vehicle Model: Toyota Vios (1497cc) * 8 recommendation repair days + 1Sunday + 1PRS = 10d	[A] CHEW HSIAO TONG
23	31 Aug 2021 17:48	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/08/04. Mandate Remarks: 2008 model Is it economical to repair	[I] Sundari Nagarajan

AUDIT TRAIL

No.	On	Audit	Remarks	By
24	31 Aug 2021 17:48	Adj Mandate Set	Approved:0.00:2008 model Is it economical to repair	[I] Sundari Nagarajan
25	03 Sep 2021 17:24	Adj Mandate Request	Cur.Req:5501.45:Market Value: \$12,000.00(est) less LTA Rebate: \$7,063.00(est) = Nett Value :\$4,937.00 (est) Please note that third party vehicle COE expiry date is 27 May 2023.	[A] CHEW HSIAO TONG
26	06 Sep 2021 12:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/08/04. Mandate Remarks: Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
27	06 Sep 2021 12:47	Adj Mandate Set	Approved:5501.45:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2711984	27 Jul 2021 10:39:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJF3589Z	SMY4663A	11.00
2718785	23 Aug 2021 22:03:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJF3589Z	SMY4663A	11.00