

Re: OFFER ACCEPTANCE - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 13/9/2021 4:38 PM

To: Claims Dept <claims_rar@bifrostauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Joseph Koh <claims@bifrostauto.com>

 1 attachments (585 KB)

DV_SJF3589Z.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Friday, 10 September 2021 2:35 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Joseph Koh <claims@bifrostauto.com>

Subject: Re: OFFER ACCEPTANCE - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021

Without Prejudice

Dear Hsiao Tong,

We accept your offer.

Please let us have the DV.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Suanne Tan

Motor Claims Department

On 10 Sep 2021, at 12:14 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are prepared to improve our offer at a global sum of \$5,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Tuesday, 7 September 2021 9:17 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Joseph Koh <claims@bifrostauto.com>
Subject: Re: COUNTER OFFER - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021

Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer.

Our claim is within reason. Benchmark rate for rental vehicle below 1800cc is \$100 per day. And we are claiming for 10 days with 2 additional days to accommodate the down-time for 1 PRS and 1 weekend.

Please re-consider our claim below.

1.	Repair Cost	\$ 4,494.00
2.	Loss of Rental for 10 Days x \$100/- per day	\$ 1,100.00
3.	LTA/GIA Search fee	\$ 7.45
	TOTAL	\$ 5,601.45



We look forward to your revise offer.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 7 Sep 2021, at 4:21 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,400.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, 30 August 2021 11:05 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fwd: LOD SUBMISSION - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021

Without Prejudice

Dear Hsiao Tong,

Please refer to LOD below.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

Begin forwarded message:

From: Claims Dept <claims_rar@bifrostauto.com>
Subject: LOD SUBMISSION - OUR REF: SJF 3589 Z ; YOUR REF: SMY 4663 A DOA: 20/7/2021
Date: 27 August 2021 at 9:55:23 PM MYT
To: lod@iii.com.sg
Cc: claims <claims@bifrostauto.com>

WITHOUT PREJUDICE

Our Ref : **SJF3589Z**
Your Ref : **SMY4663A**

27/08/2021
India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 20/07/2021 along LANGSAT ROAD & LORONG 1 CHANGI ROAD JUNCTION involving vehicles SJF 3589 Z and SMY 4663 A

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 4,494.00
2.	Loss of Rental for 10 Days x \$100/- per day	\$ 1,100.00
3.	LTA/GIA Search fee	\$ 7.45
	TOTAL	\$ 5,601.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
SUANNE TAN
MOTOR CLAIMS DEPARTMENT
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable