

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 26 July 2021 9:49 AM  
**To:** 'Motor Claim - III'; assignments; SUR; Admin A  
**Cc:** 'Claims Dept'; 'Joseph Koh'; 'Sundari Nagarajan - III'  
**Subject:** RE: [EXTERNAL] - Accident involving SJF 3589 Z & SMY 4663 A on 20/07/2021 (PRE-REPAIR SURVEY REQUEST)

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 26 July, 2021 9:21 AM  
**To:** Assessment Dept <assessment\_ral@bifrostauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** Claims Dept <claims\_ral@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** RE: [EXTERNAL] - Accident involving SJF 3589 Z & SMY 4663 A on 20/07/2021 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SJF 3589 Z](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

\*Kindly upload this survey request email to merimen.

**\*KINDLY PROVIDE YOUR CLIENT'S GIA REPORT.**

Thank You.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Saturday, 24 July 2021 10:30 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>

**Subject:** Re: [EXTERNAL] - Accident involving SJF 3589 Z & SMY 4663 A on 20/07/2021 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK AUTO CONSULTANTS PTE LTD to conduct the survey.

Thank you.

*Regards,*

Dennis Ting  
Motor Claims Department  
Tel: 9385 5409

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Wed, 21 Jul 2021 at 17:33, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Please send us your client GIA report.

Thank you,

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174




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**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>

**Sent:** Wednesday, 21 July 2021 4:25 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** [EXTERNAL] - Accident involving SJF 3589 Z & SMY 4663 A on 20/07/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LOH CHEE WAI , to notify you of the aforesaid accident involving our client's vehicle SJF3589Z and your insured's vehicle SMY4663A on 20/07/2021 at 1750hrs along LANGSAT RD & LOR 1 CHANGI ROAD

This serves as a **NOTICE** that we are claiming against SMY4663A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** IKHWAN (93290237)

**Contact Email:** [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

VEH IN (Date & Time) : 20/07/2021

PRS ARRANGEMENT (Date & Time) : 22/07/2021 after 1200hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

*Regards,*

Dennis Ting

Motor Claims Department

Tel: 9385 5409

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

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