

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 24 March 2022 4:16 PM
To: 'JONIQUEANG@GMAIL.COM'
Subject: ACCIDENT INVOLVING SJT 938X(AIG) AND SLV 3937U AT/ALONG BLK 168A QUEENSWAY CARPARK ON 23/07/2021
Attachments: SLV3937U-Frt video.mp4

24 March 2022

ANG YAM HUI JONIQUE (WANG YANHUI)

[By Email Only]

Dear Sir/Madam,

You Ref: SJT938X

Our Ref: CC4/AIG21007911/Grs3

ACCIDENT INVOLVING SJT 938X(AIG) AND SLV 3937U AT/ALONG BLK 168A QUEENSWAY CARPARK ON 23/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLV3937U against your insurance policy.

Based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SLV3937U as your vehicle reversed and collided with third party. We attached herewith a copy of video footage from SLV3937U for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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