

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2107-087

Your Ref : SMP2672J [TPA]

Date : 26.July 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5985J AND SMP2672J [TPA] ON 21/07/21 12:10 PM
ALONG CASHEW ROAD SLIP ROAD TOWARDS PETIR ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,610.62
2.	Loss of Rental for <u>3</u> days @ \$ <u>112.35</u> per day	\$	337.05
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,105.16

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5985J and SMP2672J [TPA] along CASHEW ROAD SLIP ROAD TOWARDS PETIR ROAD on 21/07/21 12:10 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 26 (day) of July 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TRANS-CAB AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,100.00 (Global Sum) for vehicle no. SHD 5985J that was damaged pursuant to the accident which occurred on 21/07/2021 (date) along CASHEW ROAD FILTERING TO PETIR ROAD involving vehicle no/s SMP 2672J."

This is pursuant to the inspection conducted on 23/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD 5985J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 5985J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of SEP (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2107-056 DATE : 24. July 2021 REFERENCE NO : AAD2107-087 TERMS : Net 30 Days DUE DATE : 23. August 2021 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5985J; DOA 21.07.21(PART-BY-PART-21)	1	1,610.62	1,610.62

Total SGD Excl. GST : 1,505.25**7% GST :** 105.37**Total SGD Incl. GST :** 1,610.62****** ONE THOUSAND SIX HUNDRED TEN AND SIXTY TWO SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

26 July, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/07/21 12:10 PM at CASHEW ROAD SLIP ROAD TOWARDS PETIR ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5985J. The taxi was hired to TAN BOON TECK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

21-07-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2107-087	Accident Date 21-07-2021
7/22/2021 08:35	7/24/2021 12:00	SHD5985J

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jul 2021 / 12:05:29

Receipt Date/Time : 22 Jul 2021 / 12:05:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210722-001579

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP2672J				
As at 21 Jul 2021/12:11:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMP2672J Enquiry Fee 20210722120402823557	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
554827XXXXX5467		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Claim Notification - ACCIDENT INVOLVING SMP 2672J(AIG) AND SHD 5985J
AT/ALONG CASHEW ROAD TURNING LEFT INTO PETIR ROAD ON 21/07/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 27/7/2021 3:30 PM

To: uniqtour@singnet.com.sg <uniqtour@singnet.com.sg>

27 July 2021

M/s Unique Tourist Service Pte Ltd

[By Email Only]

Driver: Kim Soo Young

Dear Sir/Madam,

You Ref: SMP2672J

Our Ref: CC3/AIG21007907/Kpa3

**ACCIDENT INVOLVING SMP 2672J(AIG) AND SHD 5985J AT/ALONG CASHEW ROAD TURNING LEFT INTO
PETIR ROAD ON 21/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD5985J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Jul 2021 15:54	Clim Dtl Modified	Claimant's Name: -> E2E SUPPLY CHAIN MANAGEMENT PT.	[A] HOW MEI KWAN
2	23 Jul 2021 15:54	Clim Veh Model Changed	(206568) NISSAN NV350 2.5 PANEL VAN 5MT 5DR (M).	[A] HOW MEI KWAN
3	23 Jul 2021 15:54	Clim Created	Reg No: GBJ9382L. Acct Date: 2021/07/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Jin Auto Services P te Ltd (Defu)	[A] HOW MEI KWAN
4	23 Jul 2021 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Jul 2021 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/03	[A] HOW MEI KWAN
6	23 Jul 2021 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Jul 2021 15:54	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	23 Jul 2021 15:54	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Jul 2021 15:55	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Jul 2021 15:55	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	26 Jul 2021 11:45	TP Ins Updated	TPInsurer:China Taiping Insurance (Singapore) Pte. Ltd. (HQ) -> AXA Insurance Pte Ltd (HQ). TPPolNo: DMCVSNW00091062000 -> VFX/P2413997.	[A] HOW MEI KWAN
12	26 Jul 2021 11:45	Clim Dtl Modified	Claimant's Name: E2E SUPPLY CHAIN MANAGEMENT PT -> TRANS-CAB SERVICES PTE LTD.	[A] HOW MEI KWAN
13	26 Jul 2021 11:45	Clim Registration Modified	Reg No:GBJ9382L->SHD5985J. Rep:200095->204789. Init.Est.:8,000 - 9,000->15,000 - 17,500.	[A] HOW MEI KWAN
14	26 Jul 2021 11:45	Clim Veh Model Changed	(206568) -> (205099) TOYOTA PRIUS 1.8 (A).	[A] HOW MEI KWAN
15	26 Jul 2021 12:49	Clim Veh Model Changed	(205099) -> (206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
16	26 Jul 2021 12:50	Adj Adjuster Assigned	MARCUS CHUA -> KENNETH KONG	[A] HOW MEI KWAN
17	26 Jul 2021 12:50	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
18	26 Jul 2021 12:50	Label Added	(23):Express.	[A] HOW MEI KWAN
19	27 Jul 2021 08:50	TP Ins Updated	TPRegNo:SJZ5156X -> SMP2672J.	[I] Low, Xianyu
20	27 Jul 2021 08:50	Clim Registration Modified	Acct Date:2021/07/19->2021/07/21. Acct Time:10:00:00->12:00:00.	[I] Low, Xianyu
21	27 Jul 2021 08:53	Clim Registration Modified	Pol No:2070100630->0999993578.	[I] Low, Xianyu
22	27 Jul 2021 10:06	Clim Registration Modified	Pol Cover:2->1.	[I] AIG OneClaim Integration User
23	27 Jul 2021 10:06	Clim Registration Modified	Pol Cover:1->2.	[I] AIG OneClaim Integration User
24	19 Aug 2021 14:59	Video Downloaded	Downloaded SHD5985J DOA 21.07.21(REAR VIDEO)	[I] Chew, Mavis
25	22 Aug 2021 22:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	22 Aug 2021 22:11	Clm Dtl Modified	JPJ Reg. Date: -> 2018/11/22.	[A] JOANNE LEE KHANG MIN
27	22 Aug 2021 22:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
28	02 Sep 2021 16:13	Adj Mandate Request	Cur.Req:2105.12:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,610.62 + (b)LOR(3days x \$112.35): \$337.05 + (c)LOI(3days x \$50.00):\$150.00 + (d)Search fee: \$7.45 = Total: \$2,105.12 *2 recomm endation repair days *For your approval please.	[A] CHEW HSIAO TONG
29	07 Sep 2021 15:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/03	[I] Yong, Joanne
30	07 Sep 2021 15:30	Adj Mandate Set	Approved:2105.12.	[I] Yong, Joanne

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2711705	26 Jul 2021 14:56:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD5985J	SJZ5156X	11.00
2712196	27 Jul 2021 17:17:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD5985J	CHEW HSIAO TONG	xx.xx
2718345	22 Aug 2021 22:11:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5985J	SMP2672J	11.00