

Asher Sng (LKKAUTO)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
<TanWeiTeck@smrt.com.sg>
Sent: Tuesday, 14 July 2020 9:59 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: Yr Ref : CC3/AIG19004939/Jeb3 Our Ref : BUS/11/18/5016

Follow Up Flag: Flag for follow up
Flag Status: Completed

WITHOUT PREJUDICE

Morning Asher,

We refer to the above matter and your rejection dated 09/09/2019.

Please be informed that the Settlement Judge indicated liability at 50/50 and the solicitor acting for the driver of SLX6202B accepted our 50% contribution.

Kindly review and let us have your offer to settle our claim soon, thanks.

Cost of repair	\$ 1,238.00
Loss of use	\$ 550.00 (2 days @\$275.00/day)
LTA search fee	\$ 7.00
Total	\$ 1,795.00

We enclose the following documents :

1. Repair Invoice
2. LTA search fee
3. SAS report

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SMB 1443J (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1443J that was damaged pursuant to the accident which occurred on 10/11/2018 (date) along JUNCTION FINLAYSON GREEN AND COLLYER QUAY (location) involving vehicle no/s SLX 6202B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05 (day) of August (month) 20 21 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$880.00** (Global Sum) for vehicle no. **SMB 1443J** that was damaged pursuant to the accident which occurred on **10/11/2018** (date) along **JUNCTION FINLAYSON GREEN AND COLLYER QUAY** (location) involving vehicle no/s **SLX 6202B**.

This is pursuant to the inspection conducted on **18/03/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SMB 1443J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 1443J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of August (month) 2018 (year)


LKK

Signed by appointed surveyor


SMRT AUTOMOTIVE SERVICES PTE LTD

Signed by “the workshop” (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190400226
Date : 17.04.2019
Vehicle No. : SMB1443J
Your Ref No. : BUS/11/18/5016
Our Ref No. : 24100645
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REPAIR REAR PORTION RH	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
TO PUTTY & RESPRAY	1.00	\$ 708.00	0.00	\$ 0.00	\$ 708.00
GRAND TOTAL					\$ 1,238.00

Remark :

Make/Model : MAN A22
Accident Date : 10.11.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19004939/Jfb3

12 JUNE 2019

123 LEASING PTE LTD
170 UPPER BUKIT TIMAH ROAD
#03-50 BUKIT TIMAH SHOPPING
SINGAPORE 588179

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 6202B AND SMB 1443J ALONG/AT TRAFFIC JUNCTION
FRM FINLAYSON GREEN TO COLLER QUA ON 10/11/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SMB 1443J** against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **24/06/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Nov 2018 / 11:58:00		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLX6202B		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181112115800003354

Search Date / Time: 10 Nov 2018 20:37:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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Asher Sng (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 26 July 2021 10:38 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [APPREAL REJECTION] Your Ref: 3117093283SG // ACCIDENT INVOLVING SLX 6202B AND SMB 1443J 10/11/2018

Hi Asher,

Agreed on the 50/50.

Sent back in Merimen.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: 23 July 2021 12:18
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [APPREAL REJECTION] Your Ref: 3117093283SG // ACCIDENT INVOLVING SLX 6202B AND SMB 1443J 10/11/2018

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

We refer to the email dated 27/04/21.

Kindly advise on third party appeal on the rejection.

If agreed on the 50% settlement please kindly assist to send back the report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 27 April 2021 5:22 PM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: RE: [APPREAL REJECTION] Your Ref: 3117093283SG // ACCIDENT INVOLVING SLX 6202B AND SMB 1443J 10/11/2018

Hi Ming Yao,

We refer to the above matter.

Enclosed a copy of the email from third party for your easy reference.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 28 July 2020 4:46 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: [APPREAL REJECTION] Your Ref: 3117093283SG // ACCIDENT INVOLVING SLX 6202B AND SMB 1443J 10/11/2018

Hi Asher,

Can request them to provide supporting document from court finding?

Any dispute from OI previously?

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: 27 July 2020 17:19
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] [APPREAL REJECTION] Your Ref: 3117093283SG // ACCIDENT INVOLVING SLX 6202B AND SMB 1443J 10/11/2018

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

We refer to the above matter.

Third party appeal on the rejection and counter proposed 50% settlement.

Enclosed third party email for your easy reference.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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