Hui Zhen (LKK Auto)

From: Douglas Ong <douglas ong@sg.msig-asia.com>

Tuesday, 30 November 2021 2:19 PM Sent:

To: Hui Zhen (LKK Auto); SUR

RE: SJY 9825C / TP / 260362 SEEK MANDATE Subject:

Dear Hui Zhen

Thanks for bearing with us.

We accept your final adjustment. Please proceed accordingly.

Best Regards

Douglas Ong

Claims Services (Motor)

D: +65 6594 2541 | F: +65 6225 7402 | douglas ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg 🕡 🍥 🗓 🖸







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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Tuesday, 30 November 2021 2:11 PM

To: Douglas Ong <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: SJY 9825C / TP / 260362 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates?

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)

Sent: Tuesday, 16 November 2021 3:00 PM

To: Douglas Ong; SUR

Subject: RE: SJY 9825C / TP / 260362 SEEK MANDATE

Dear Douglas,

Any updates?

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong [mailto:douglas ong@sg.msig-asia.com]

Sent: Tuesday, 28 September 2021 5:53 pm

To: Hui Zhen (LKK Auto) < huizhen@lkkauto.com >; SUR < sur@lkkauto.com >

Subject: RE: SJY 9825C / TP / 260362 SEEK MANDATE

Thanks Hui Zhen

I shall let Mr Kumar knows and revert. Kindly bear with us.

☑ Please note that our Customer Service Centre will accept walk-ins by appointments only.

For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Douglas Ong

Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | douglas ong@sg.msig-asia.com



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From: Hui Zhen (LKK Auto) < huizhen@lkkauto.com > Sent: Tuesday, 28 September 2021 10:16 AM

To: Douglas Ong <douglas ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: SJY 9825C / TP / 260362 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

The MV for SJY 9825C is \$29000(est).

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong [mailto:douglas ong@sg.msig-asia.com]

Sent: Monday, 27 September 2021 4:58 PM

To: Hui Zhen (LKK Auto); SUR

Subject: RE: SJY 9825C / TP / 260362 SEEK MANDATE

Hi Hui Zhen

For this case can you advise

- What is the Market Value for this vehicle?

A Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Douglas Ong

Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg f

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From: Hui Zhen (LKK Auto) < huizhen@lkkauto.com>
Sent: Wednesday, 22 September 2021 11:40 AM

To: Douglas Ong <<u>douglas_ong@sg.msig-asia.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Subject: RE: SJY 9825C / TP / 260362 SEEK MANDATE

	EXTERNAL EMAIL: Be caref	ul when you click any	y links or open ar	y attachment(s)
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Dear Douglas,

Any updates?

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)

Sent: Wednesday, 18 August 2021 12:28 PM **To:** douglas ong@sg.msig-asia.com; SUR

Subject: Re: SJY 9825C / TP / 260362 SEEK MANDATE

Dear Douglas,

Any updates?

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)

Sent: Tuesday, August 10, 2021 12:41 PM

To: douglas ong@sg.msig-asia.com <douglas ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: SJY 9825C / TP / 260362 SEEK MANDATE

Dear Douglas,

Enclosed herewith Preliminary Advice of SJY 9825C.

Please let us have your approval.

Photos uploaded in Merimen.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)