Re: aigencrypt - RE: OD / SMX8265U - Request for police report

Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Wed 7/28/2021 11:07 AM

To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMX 8265U, (Excess $1,500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Hui Zhen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Wednesday, July 28, 2021 9:42 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: aigencrypt - RE: OD / SMX8265U - Request for police report

Dear George,

Noted on the police report.

Coverage has been confirmed and final excess is S$1,500.

'Claim adjudicated based on current material facts, we reserve **our rights** to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third** party claim against **insured's** policy'.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG
Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002215
Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, July 27, 2021 7:03 PM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: sur@lkkauto.com; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts

<NurMariahHuibrechts.MohdRizal@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] OD / SMX8265U - Request for police report

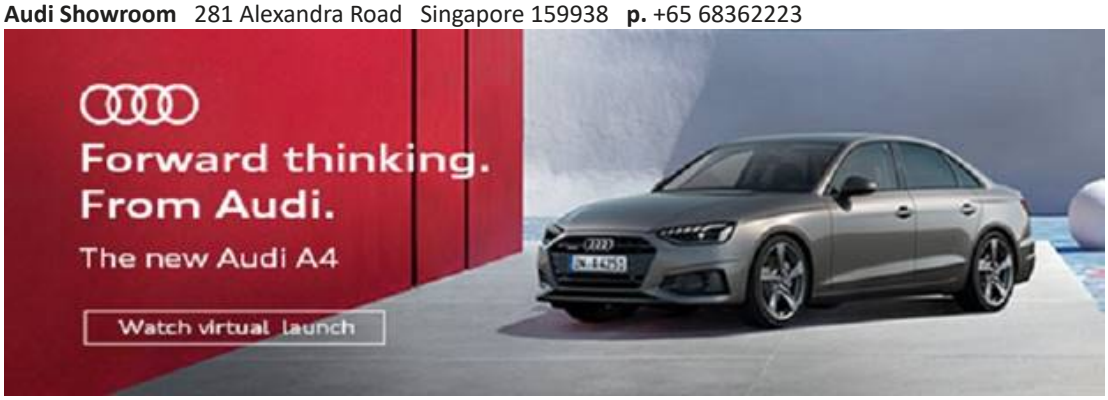
Dear Aashweenjeet,

Please find the attached GIA addendum for your reference.

Thank you.

Best regards,
George Wong
Claims advisor

PREMIUM AUTOMOBILES
(Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323 **d.** 66900293
e. Claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 27 July 2021 6:46 pm
To: 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: sur@lkkauto.com; 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: - OD / SMX8265U - Request for police report

Dear Aashweenjeet,

Please hold hand on this, we are still liaising with the driver to file a report.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: Mithoosingh, Aashweenjeetkaur [mailto:Aashweenjeetkaur.Mithoosingh@aig.com]
Sent: Tuesday, 27 July 2021 5:31 PM
To: Claims Dept
Cc: sur@lkkauto.com; Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts
Subject: - OD / SMX8265U - Request for police report

AIG

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