RE: [EXTERNAL] - Accident involving SKL 998 C & SLP 6949 Y(GRAB) on 20/07/2021 (PRE-REPAIR SURVEY REQUEST)

Motor Claim - III <motorclaim@iii.com.sg>

Fri 7/23/2021 4:57 PM

To: Assessment Dept <assessment_ral@bifrostauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Sherini Pillai <sherini@iii.com.sq>

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKL 998 C and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari **Motor & Work Injury Claims Department India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Assessment Dept <assessment ral@bifrostauto.com>

Sent: Friday, 23 July 2021 4:26 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Claims Dept <claims rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>

Subject: Re: [EXTERNAL] - Accident involving SKL 998 C & SLP 6949 Y(GRAB) on 20/07/2021 (PRE-REPAIR SURVEY

REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly Assign LKK AUTO CONSULTANTS PTE LTD to conduct the survey.

Thank you.

Regards,

Dennis Ting Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 21 Jul 2021 at 18:03, Motor Claim - III < motorclaim@iii.com.sg > wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari **Motor & Work Injury Claims Department India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Assessment Dept <assessment ral@bifrostauto.com>

Sent: Wednesday, 21 July 2021 4:55 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Claims Dept < claims_rar@bifrostauto.com >; Joseph Koh < claims@bifrostauto.com >

Subject: [EXTERNAL] - Accident involving SKL 998 C & SLP 6949 Y on 20/07/2021 (PRE-REPAIR SURVEY

REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, to notify you of the aforesaid accident involving our client's vehicle SKL998C and your insured's vehicle SLP6949Y on 20/07/2021 at 1834hrs along PIE TUAS BEFORE JURONG TOWN HALL

This serves as a NOTICE that we are claiming against SLP6949Y for damages, costs and disbursements.

Please let us know within 2 working days from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least ten (10) motor surveyors.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit

Singapore 415875

Contact Person: IKHWAN (93290237) Contact Email: claims rar@bifrostauto.com

: 20/07/2021 VEH IN (Date & Time)

PRS ARRANGEMENT (Date & Time) : 22/07/2021 after 1200hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose. Thank you.

Regards,

Dennis Ting Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

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