

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 26 July 2021 4:01 pm
To: 'Irene Tay'
Cc: SUR
Subject: RE: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

Dear Irene,

Please be informed that we have inspected the vehicle SMP 4226B on 23/07/2021 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is HYUNDAI AD AVANTE 1.6 GLS (A) S.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 23 July 2021 5:13 pm
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

Dear Irene,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 23 July, 2021 4:53 PM
To: cindy.tan@kannansg.com.sg; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

Dear Sir/Mdm (LKK),

Please assist to get your surveyor liaise with the KANNAN SG to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>
Sent: Friday, July 23, 2021 9:23 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

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Dear Ms Irene

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : CARHUB LEASING PTE LTD
ACCIDENT INVOLVING VEHICLE NO. SMP 4226B & XD 6156P ALONG TAMPINES EXPRESSWAY ON 21 JULY 2021
AT 1750 HRS
PRE-REPAIR INSPECTION NOTICE

We refer to the above matter.

Please find enclosed a copy of our client's GIA report for your attention.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Friday, 23 July 2021 9:09 am

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>

Subject: RE: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

Dear Ms Irene

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT : CARHUB LEASING PTE LTD

ACCIDENT INVOLVING VEHICLE NO. SMP 4226B & XD 6156P ALONG TAMPINES EXPRESSWAY ON 21 JULY 2021 AT 1750 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Thank you.

Regards

Cindy Tan

On behalf of Mr Kannan

M/S KANNAN SG

Advocates & solicitors

50 Chin Swee Road

#08-03 Thong Chai Building

Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 23 July 2021 8:21 am

To: cindy.tan@kannansg.com.sg

Cc: cindy.tan@kannansg.com.sg

Subject: RE: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

Dear Sir,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, July 22, 2021 4:19 PM

To: cindy.tan@kannansg.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204040/C02/XD6156P/TAYHP / RE: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for **SMP4226B** (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Thursday, 22 July 2021 11:43 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Yref: XD 6156P Oref: KSG/5407/2021/C/ct

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Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT : CARHUB LEASING PTE LTD

**ACCIDENT INVOLVING VEHICLE NO. SMP 4226B & XD 6156P ALONG TAMPINES EXPRESSWAY ON 21 JULY 2021
AT 1750 HRS**

PRE-REPAIR INSPECTION NOTICE

We act for M/s Carhub Leasing Pte Ltd, the owners of motor vehicle No. SMP 4226B, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise _
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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