

**Re: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 15/10/2021 2:00 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

 1 attachments (192 KB)

DV\_SHD 15S.pdf;

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng <waiyin.ng@transcab.com.sg>

**Sent:** Thursday, 14 October 2021 5:27 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Claims <claims@transcab.com.sg>

**Subject:** RE: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

[Without prejudice](#)

Dear HT

Please proceed to send us the DV.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 14 October, 2021 1:18 PM  
**To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Cc:** Claims <claims@transcab.com.sg>  
**Subject:** Re: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$10,300.00(all-in)**.

Please confirm acceptance.

\*Note: Our offer excluded Loss Of Income as your driver had submitted BI claim. Thanks.

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Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Friday, 1 October 2021 2:19 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

Dear HT

As per your requested.

Thank You

Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 30 September, 2021 9:58 AM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** Re: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

Without Prejudice

Dear Sirs/mdm,

Further to our below email.

Kindly provide after repair photos for SHD15S. Thank you.

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Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 30 September 2021 9:56 am  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** Re: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 29/09/2021.

We will look into the matter and get back to you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Wednesday, 29 September 2021 1:33 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

Without prejudice

Dear HT

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

\*Due to COVID-19 virus, all correspondence will be by way of email only. Please let me know if you need the original signature copy of the documents.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

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*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, 22 September, 2021 1:49 PM

**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

Without Prejudice

Hi Wai Yin,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Thursday, 29 July 2021 3:55 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** FW: Your Ref: AAD2107-083(SHD15S) // LKK Ref: CC3/AIG21007882/Kpa3 [ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021]

[Without prejudice](#)

Dear Hsiao Tong

We regret to inform that we do not have video footage for this case.

Enclosed is scene photos for your investigation.

Our taxi was stationary waiting to turning left, out of sudden hit by your insured from the rear causing our taxi moving forward and hit against in front SMRT taxi (SHB5469T).

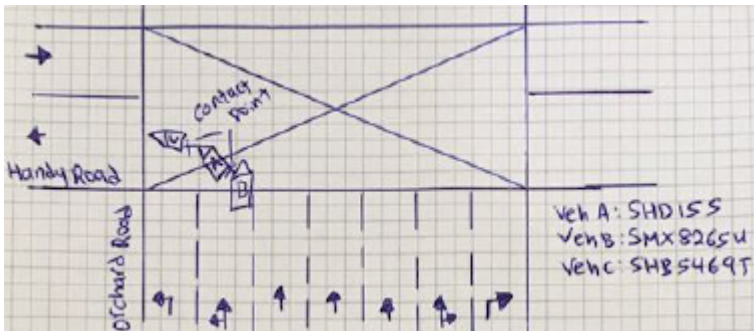
**Brief Details.**

On 19/07/2021 at about 9pm, I was driving my taxi (SHD15S) along Handy Road T-Junction travelling on lane 5. My taxi was in stationery position wanting to turn left waiting for the traffic light.

Out of sudden, I felt an impact coming from the rear as there was a car (SMX8265U) collided on the rear portion of my taxi resulted to damage. Due to the impact my taxi surged forward and hit onto the rear portion of the taxi (SHB5469T) in front of me.

Nobody was injured at that point in time. A police car came and attended to the accident. My company in-car camera captured the accident footage.

The male driver of SMX8265U gave his handphone number 9835 2650. I did not exchange particulars with the drivers as the police officer had taken our particulars.







Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 29 July, 2021 2:32 PM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
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Your Ref: **AAD2107-083(SHD15S)**  
LKK Ref: CC3/AIG21007882/Kpa3

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMX 8265U(AIG) /SHD 15S / OTHERS ON 19/07/2021**

We refer to the above matter.

Please be informed that our insured driver reported that he rear-ended your client taxi while your client reported that it is a 3vehicles chain collision. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidence (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

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