

Shiau Chan (LKKAUTO)

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Tuesday, 14 September 2021 8:15 pm
To: TG Lim (LKK Auto)
Cc: Shiau Chan (LKKAUTO); Joseph Koh
Subject: Re: Finalisation of SGY 5577E

WITHOUT PREJUDICE

Dear Lim,

We confirm finalisation at L/S \$9,950.00 with 10 repair days.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 14 Sep 2021, at 7:34 AM, TG Lim (LKK Auto) <TeowGuan@lkkauto.com> wrote:

Without Prejudice

Hi Suanne,

I apologise that I am not at liberty to offer the COR the above vehicle at LS \$ 10,000.00 without ample material support, the fact that it is only \$50.00 difference.
The insurance company is very critical especially when it comes to COR offered, further more they may not approve of the amendment.
Thus this will delay your payment from the insurance company.

Therefore the COR offered still stands at LS \$9,950.00 with 10 repair days.
Please confirm your acceptance of our COR offered and send the LOD and all necessary documents to our Case Handler Ms Shiau Chan ASAP.

Thank you very much for your kind understanding.

Best Regards,
TG Lim | Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Assessment Dept [mailto:assessment_ral@bifrostable.com]
Sent: Monday, 13 September, 2021 5:42 PM
To: TG Lim (LKK Auto)

Cc: Shiau Chan (LKKAUTO); Joseph Koh
Subject: Re: Finalisation of SGY 5577E

Without Prejudice

Dear Lim,

Can we close at \$10,000?

Thank you.

Regards
Suanne Tan
Motor Claims Department

On Mon, 6 Sep 2021, 9:35 am TG Lim (LKK Auto), <TeowGuan@lkkauto.com> wrote:

Without Prejudice

Hi Suanne,

Attached is the adjusted estimate of SGQ 5577E

Recommended COR is LS \$ 9,950.00 with 10 repair days, subjected to the approval of the insurance company.

Please confirm your acceptance of our COR offer and send the LOD and all the necessary documents to our Case Handler Shiau Chan ASAP.

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315

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