

Our Ref : SNA964Y / TP#1380
Your Ref : SJU3321A / CC6/AIG21007870/g3

WITHOUT PREJUDICE

Date : 31 Aug 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNA964Y & SJU3321A ON 19/07/2021
ALONG SLIP ROAD OF BUKIT TIMAH ROAD TO DUNEARN ROAD**

We refer to the above captioned.

We are claiming the below followings:

| | |
|---------------------------------|---------------------------------|
| - Cost of Repair (incl. of GST) | S\$ 3,263.50 |
| - Loss of Rental | S\$ 450.00 (\$150.00 x 03 Days) |
| - LTA / GIA Search | S\$ 2.00 |
| Grand Total | S\$ 3,715.50 |

If you have any enquiries, please contact our representative, Mr. Joseph & Ms. Kaitlyn at 6481-1522 or email joseph@ow.sg and kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) PROTESINGAPORE ('the third-party claimant') of

(Address) 2 VENTURE DRIVE #14-28 VISION EXCHANGE S608526 registered owner of

(Vehicle Number) SNA9641 hereby authorize ('the vehicle repairer workshop')

OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or

rental and/or loss of use for my/our vehicle number SNA9641 that was

damaged pursuant to the accident which occurred on 19/07/2021 along SUP ROAD OF

BUKIT TIMAH ROAD TO DUNEARN ROAD involving vehicle number SJU3321A.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 21 day of JULY year 2021.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Optima Werkz Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,263.50 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SNA 964Y that was damaged pursuant to the accident which occurred on 19/07/2021 (date) along DUNEARN ROAD (location) involving vehicle no/s SJU 3321A.

This is pursuant to the inspection conducted on 23/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PROTESINGAPORE ("the third party claimant") of vehicle no. SNA 964Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNA 964Y (vehicle no.) as a result of the accident.

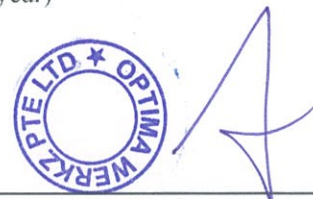
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of October (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322101144
INVOICE DATE : 31/08/2021
REF : TP#1380
VEH NO. : SNA964Y
MAKE : TOYOTA
CAR MODEL : COROLLA HYBRID G-X
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD
MECHANIC :

| DESCRIPTION | QTY | UOM | Tax Code | U/P SGD | AMT SGD |
|---|-----|-----|----------|----------|----------|
| LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR | 1 | AMT | SR | 3,050.00 | 3,050.00 |

Remarks: DOA: 19/07/2021 @ 1545HRS
CLAIMANT: PROTESINGAPORE / YIAU SEE OI @CHEOW SEE OI
TP VEHICLE: SJU3321A

Singapore Dollars: Three Thousand Two Hundred Sixty-Three And Cent Fifty Only

| | | |
|-------------|-----|----------|
| SUB TOTAL | SGD | 3,050.00 |
| GST 7.00% | SGD | 213.50 |
| TOTAL | SGD | 3,263.50 |
| OUTSTANDING | SGD | 3,263.50 |

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

| | |
|--------|----------|
| Tax | SR |
| Amount | 3,050.00 |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature



PROTESINGAPORE

2 Venture Drive #14-28 Vision Exchange Singapore 608526
Business Registration Number : 53323305D

Mr YIAU SEE OI

868 TAMPINES STREET 83
#08-205
Singapore 520868

Rental Invoice

Inv No. : INV21080050

Date : 06 Aug 2021

RA No. : R21080004

Veh No. : SLT7830C

Make : TOYOTA

Model : C-HR HYBRID
1.8S CVT

Colour : Blue

| # | Description | Qty | UOM | Unit Price | Amt |
|---|-----------------------------------|------|-----|------------|--------|
| 1 | Rental (04/08/2021 to 06/08/2021) | 1.00 | | 450.00 | 450.00 |

Please transfer the above amount on weekly basis to
our **DBS Bank Account No. 072-012716-1** or
OCBC Bank 531-1799468-001

This is a computer printout. No signature is required.

PROTESINGAPORE DBS



Total :

S\$ 450.00



PROTESINGAPORE

2 Venture Drive #14-28 Vision Exchange Singapore 608526
Business Registration Number : 53323305D

RENTAL AGREEMENT

No. R21080004

Date: 04 Aug 2021

THE SCHEDULE

Name (Lessee) : YIAU SEE OI
NRIC/ PP/ UED No. : S0086034D
Address : 868 TAMPINES STREET 83 #08-205
Singapore 520868

PARTICULARS OF MAIN NAMED DRIVER

Name : YIAU SEE OI
Nationality : SINGAPORE
Date of Birth : 20/04/1950
Contact No. : +6596959878
NRIC/FIN/PP No. : S0086034D
Driving Licence : S0086034D
No.
Address : 868 TAMPINES STREET 83
#08-205 Singapore 520868

DESCRIPTION OF VEHICLES

Registration No. : SLT7830C
Make / Model : TOYOTA C-HR HYBRID 1.85 CVT
Colour : Blue
Chassis No. : ZYX102064247
Engine No. : 2ZR8167430

TERMS OF RENTAL PAYMENT

Commencement Date : 04 Aug 2021
Period of Lease : 04 Aug 2021 to 10 Aug 2021
Daily Lease : SGD \$150.00 each, due on the
every Friday of the Month
Security Deposit : SGD \$ 0.00

INSURANCE EXCESS

SECT 1 - \$2,000.00 SECT 2 - \$1,500.00 WINDSCREEN - \$100

REMARKS

OTHER TERMS OF LEASE

1. 24 Hr Emergency Break down 7 Towing IN Singapore: YES
2. 24 Hr Emergency Break down 7 Towing IN Malaysia: NO
3. Estimated Residual Value (For reference only):

SIGNED by for and on behalf of **PROTESINGAPORE**

SIGNED by for and on behalf of **LESSEE**

Name : Yunn Fei Wong
NRIC / PP No. :



Name : YIAU SEE OI
NRIC / PP No. : S0086034D


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SJU3321A

Date of Accident

19/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **28/05/2021 - 27/05/2022**Requested By **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date **21/07/2021 10:56****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 29 July 2021 1:05 PM
To: ngay.michael@gmail.com
Subject: STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG21007870/Kgs3 *** ACCIDENT INVOLVING SJU 3321A & SNA 964Y ON 19/07/2021 ***

Importance: High

Our Ref: CC6/AIG21007870/Kgs3

29 JULY 2021

TAN LUCY

DRIVER: NGAY PENG LIANG

Dear Sir/Madam,

ACCIDENT INVOLVING SJU 3321A & SNA 964Y ON 19/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SNA 964Y**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SNA964Y (1062842328SG)**
[SJU3321A]
TP
PROTESINGAPORE
Jul 19 2021 12:00AM
[TAN LUCY]
Optima Werkz Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **24/09/2021 10:05 AM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$3715.50) - SNA964Y - Claim Handler: Yong, Joanne**

Approved:3715.50.