

Veron Chen (LKKAUTO)

From: Olea, Maricel <Maricel.Olea@aig.com>
Sent: Tuesday, 3 August 2021 5:54 PM
To: Veron Chen (LKKAUTO)
Cc: Cheok, Lee Wai
Subject: #0628454098SG004#023# RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021

Hi Veron,

Thanks for the referral, our OIC is Kath and she has already acted on this matter.

Going forward, please send your referrals to Kath and Mavis, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 6419 1826

maricel.olea@aig.com | www.aig.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, August 3, 2021 10:19 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>; Olea, Maricel <Maricel.Olea@aig.com>

Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021

This message is from an external sender; be cautious with links and attachments.

Dear Kathlyn/ Maricel,

We have conducted vehicle FBJ 9198C

Please be informed that there is BI involved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 23 July 2021 11:02 AM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Friday, 23 July, 2021 8:13 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Thursday, July 22, 2021 5:43 PM
To: Jialin <riaz@justice.com.sg>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021

Without Prejudice

Your Reference: FBJ9198C (K) EB
Our Reference : 0628454098SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

From: Jialin <riaz@justice.com.sg>
Sent: Thursday, July 22, 2021 5:39 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Claims Admin Support <ClaimsAdminSupport@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021

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WITHOUT PREJUDICE

Dear Sirs,

We refer to your email dated 22 July 2021.

On behalf of our client, we disagree with your appointment and nominates as the surveyor.

Please choose one out of the surveyor from the list below:-

1. Chang Fuh Keong, Dave
2. Ho Joo Loong, Danny
3. Dennis Yap Teck Wee
4. Michael Yap
5. Lee Kok Weng
6. Winson Goh
7. Ong Ah Keng, Kent
8. Ong Poh Meng
9. Seah Kwang Boon
10. Thor Teck Soon, David

Kindly revert within the allotted time pursuant to NIMA protocol.

Regards,
RIAZ LLC
(Secretary: Jialin)
Tel: 6534 0110
Fax: 6534 0220

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From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Thursday, 22 July 2021 10:00 AM

To: riaz@justice.com.sg

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCG607C AND FBJ9198C ON 12/07/2021



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

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